

Living

Autumn 2024

Are you affected by antisocial behaviour?

Page 4

Check out our interview with Caroline Grant, the CEO of domestic abuse charity, The First Step

Page 6

We've just published our 2023/24 Annual Report

Page 8

Want to win an Amazon voucher? Check out our latest competitions

Page 14

Contents

- 04 Antisocial Behaviour Awareness Week
- 06 An interview with Caroline Grant
- 08 Annual Report 2023/24
- 10 Our new customer survey
- 11 GiveGetGo
- 12 Our new Customer Handbook
- 14 Competition time
- 16 What's on
- 17 Our Customer Panel
- 18 Livv and Flourish
- 20 How we're doing
- 22 Out in the community

Get in touch!

Call us on **0151 290 7000** Monday to Friday 8am – 8pm and Saturdays 9:30am – 1pm.

Mondays are the busiest day of the week for us. At busier times, we'll offer to call you back. We'd encourage you to use this service as you'll keep your place in the queue without having to wait on the phone.

The quietest times to call our Contact Centre is during the evening between 6pm and 8pm.

Visit our website at www.livvhousinggroup.com where you can use our instant Live Chat service, open Monday to Friday 8am – 4pm.



Hello and welcome to your latest edition of Living Magazine.

We're so excited to have you here! In this issue, you'll find some interesting articles, helpful tips, and inspiring stories that celebrate living well in our communities. Whether you're looking for creative activities, or ways to get involved in what we do at Livv, there's something for everyone!

In this edition, we're shining a light on the important topic of antisocial behaviour. We'll explore what it means, how it can affect our neighbourhoods, and, most importantly, how we can work together to live in kind and compassionate communities. Let's join forces to make our homes and streets safe and welcoming for everyone!

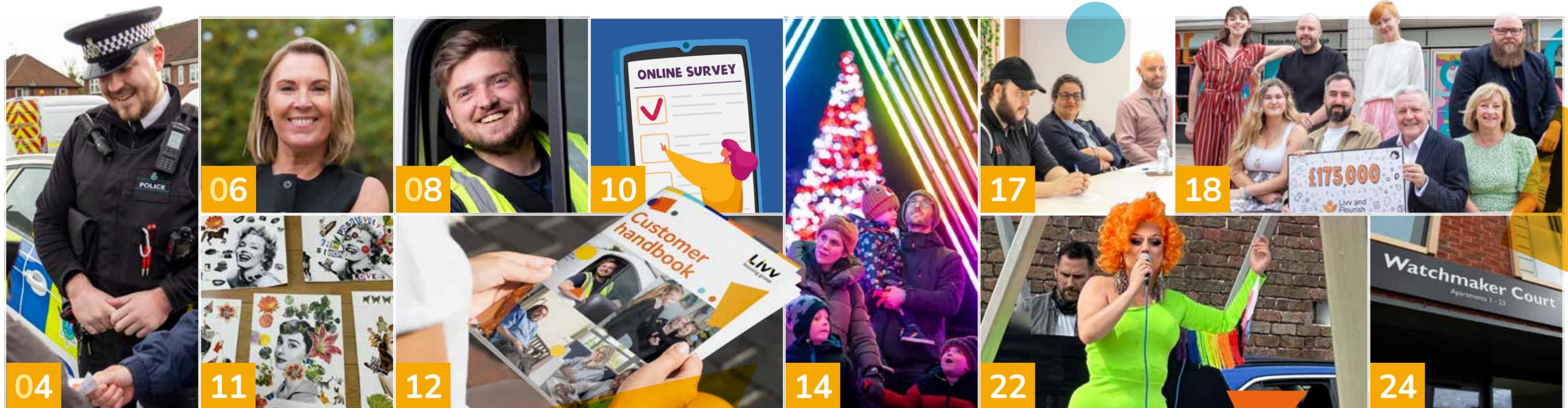
In this issue we also share our conversation with Caroline Grant, the CEO of domestic abuse charity, The First Step, that supports survivors and their families across the borough of Knowsley. She talks about her incredible work in the community, as well as signs to spot and how to get help. Head to page 6 to read the full story.

We've recently published our Annual Report for 2023/24 which gives you lots of information about our performance for the financial year, including the services we provide to you, your home, and overall business finance. Head to page 8 for more.

In the last edition of the magazine, we announced the launch of our new Livv and Flourish fund. Great news – we've now made our first investment. Find out more about the recipient on page 18.

We hope you enjoy this edition. If you've any feedback on what you'd like to see in future issues, please get in touch with us.

Léann Hearne
CEO, Livv Housing Group





ARE YOU AFFECTED BY ANTISOCIAL BEHAVIOUR?

18–24 November is Antisocial Behaviour Awareness Week and we've teamed with Resolve, a national campaign to help spread the message.

This year's theme is **'Making Communities Safer'** and it's our priority to make sure that you feel safe and secure in your home and neighbourhood.

What we currently do

Our Community Safety Team take part in the 'Walkabout Wednesday' initiative, where they work closely with members of the Knowsley Community Safety Partnership, including Merseyside Police, and Merseyside Fire and Rescue Service, to look at potential issues and hotspots. They engage with the people in our communities to prevent, identify and try and solve antisocial behaviour. Our Community Safety Team offer advice and signposting to ensure you can access the right support.

What is antisocial behaviour?

There are lots of different types of antisocial behaviour. For example, this could include:



Loud noise



Harassment/intimidation



Vandalism



Alcohol related behaviour



Domestic abuse



Physical violence



Nuisance from pets and animals



Nuisance from vehicles



Drugs/drug dealing



Excessive rubbish/fly tipping



Garden nuisance



Misuse of public/communal areas

Tell us about antisocial behaviour

If you think there have been signs of antisocial behaviour happening in your street or neighbourhood, make sure you talk to us. The more information we have, the easier it is for us to investigate and try to stop it. We've got a dedicated Community Safety Team who can help tackle the problem.

We're here to help you

- ▶ For incidents of hate crime, domestic abuse, threats or use of violence or arson, we'll let you know we've received your complaint within one working day.
- ▶ For all other reports of antisocial behaviour, we'll contact you within three working days. We'll interview the person you've complained about within five days if possible. We'll then interview you within five days after this (if we need more evidence then the interview period can be extended).

- ▶ All agreed action plans will be sent to both you and the person you've complained about within 72 hours after your interview.
- ▶ We'll make sure we keep in touch with the person you've complained about every two weeks, unless another agreement has been made in the Action Plan. In extreme cases more contact might be needed.
- ▶ We'll close the case if no further incidents are reported.

Call us on **0151 290 7000** to report a problem and we'll do our best to act with the information you give us. You can still report a problem and remain anonymous, if you're in an emergency **ALWAYS** dial **999**.



An interview with... Caroline Grant

CEO of The First Step



Did you know...

That Knowsley has one of the highest rates of domestic abuse in the country? Whether it's happening to you or someone you know, help is available. We spoke with Caroline Grant, CEO of the domestic abuse charity, The First Step.



Hi Caroline, can you tell us about The First Step?

The First Step was established in 1996, and we are the only specialist independent domestic abuse support service in Knowsley.

We offer a variety of support for adults and children who have experienced domestic abuse. This ranges from point of crisis, risk reduction and safety planning to emergency accommodation. We also support with courts, and long-term trauma led support with tailored programmes and direct work with children, supporting them emotionally and practically.

How are your services shaped by the community?

Our support is flexible – there's no time limit on how long someone can stay with us once they're referred to the service. We tailor our services based on their needs, with survivors guiding us in determining what's best for them. We don't dictate what they should do; instead, we give them options to empower them to heal and regain independence. We run a wide range of activities like art therapy, coffee mornings, drama classes and even stand-up comedy.

A big part of what we do is advocate for survivors through the Criminal Justice System, as well as ensure we provide a space for them to have their voices. Their experiences shape legislation and central government responses to

abuse, and it's important they can trust us to improve response to them. As a result of our support, we also have a strong network of survivors who work alongside us, offering insights and support for our services.

Why is it important to have domestic abuse support services in Knowsley?

Domestic abuse has been a serious issue in Knowsley for a long time. When we started, no one in the area was offering support to those affected. Setting up First Step was a community response to a growing problem.

According to the Crime Survey for England and Wales, one in four women and one in seven men experience domestic abuse. If you put that into the context of Knowsley, that's around 27,000 people at any time in the area who have experienced abuse, which is very worrying. The need for support is vital, and that's why we're here, to provide the practical and trauma recovery work, and make sure that responses meet need and demand. We provide opportunity for survivors to use their voices and experiences to shape responses locally and nationally.

In 2022 the national Femicide census identified that Knowsley had the most women killed by men in UK in the previous 12 months.

How can we recognise the signs of domestic abuse?

Domestic abuse can happen to anyone, regardless of age, gender, class, race or sexuality. And it's not always or limited to physical or sexual abuse. It can be psychological or emotional, financial or economic, harassment or stalking. The majority of abuse is by a partner or ex-partner but also a family member or carer. You may have a feeling you or someone you love is experiencing abuse but aren't quite sure.

Some signs to look out for that may not be clear to someone living with abuse include:

- ▶ Are you afraid of your partner or a family member?
- ▶ Do they check your phone or control who you talk to?
- ▶ Are you stopped from seeing friends or family?
- ▶ Do they pressure you to do things you're uncomfortable with?
- ▶ Do they control your money or make all the financial decisions?
- ▶ Do they criticise or belittle your choices?
- ▶ Do you feel like you're walking on eggshells around them?
- ▶ Are you scared to say no?

If any of this sounds familiar, it's possible you're experiencing abuse. However, if you think someone is at immediate risk, please call 999.

If someone is feeling this way, how can they report their concerns?

When you reach out to us, you'll speak directly with a trained domestic abuse professional who will listen to your situation and conduct a risk assessment to ensure you receive the right support. While we do have waiting lists for some of our group programmes and one-on-one support due to limited resources, everyone who contacts us will receive an immediate risk response. We'll work with you and our network of local partners to create an action plan to prioritise and maintain your safety.

What if someone is too afraid to reach out?

We know that making the first call can be overwhelming and frightening. People can self-refer or just call us to talk through their situation. We often receive calls from people who aren't sure if what they're experiencing is abuse. Family members and friends also reach out when they're concerned for a loved one. We're always here at the end of the line even if you just need some advice and don't want to formally refer into the service. We'll work with you at your own pace – it's important to know, you're not alone.

What's coming up for The First Step?

Every year, International Day for Elimination of Violence Against Women is on 25 November and it's important for raising awareness about domestic abuse and male violence towards women and girls. It marks the start of 16 days of action, and we'll hold events with survivors and specialists across Merseyside.

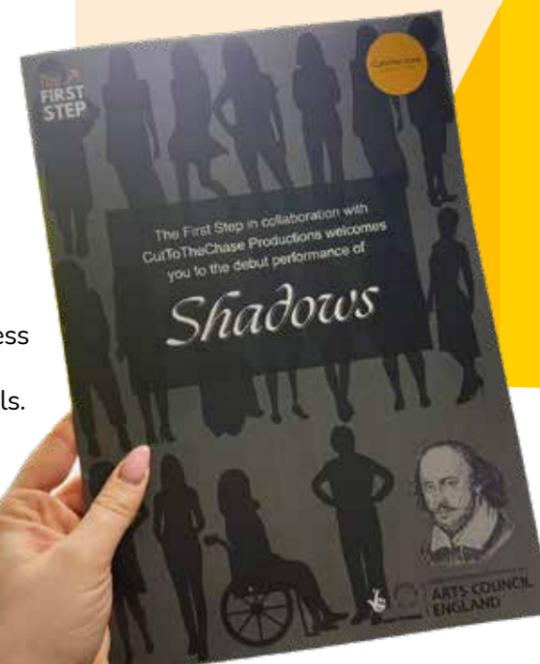
This year, we're hosting a domestic abuse conference in Knowsley. We recently

produced a play called *Shadows* at the Shakespeare North Playhouse, using actors to share the real stories of several domestic abuse survivors. The performance highlighted the deep impact abuse has on both survivors and their children. It was brave of the survivors to allow us to share their stories, and it just goes to show how far they've come with our support. We'll be using the opportunity of the conference to premier the video of the play and honour the lives of those affected by domestic abuse. It'll also be an opportunity for key national leads on 'violence against women and girls' to discuss what they're doing to reduce the issue.

Are you or someone you know affected by domestic abuse?

Give **The First Step** a call on **0151 548 3333** and they'll be with you every step of the way.

- @thefirststepknowsley
- The First Step Knowsley
- @The1stStep_



Annual Report summary

We've recently published our Annual Report for 2023/24 along with our Social Accounts and Financial Statements. The full reports can be found on our website livvhousinggroup.com.

The Annual Report is where we show you how we're doing, what we got up to and how we've invested. Check out some of the highlights...

Health and wellbeing

 **4,316**
Customers supported to improve their financial wellbeing and resilience

 **394**
Customers supported to access employment, training and skills

 **2,791**
Customers supported to improve social inclusion and access wider opportunities

 **2,528**
Young people supported to increase aspiration and achieve full potential



Safety and compliance

 **12,083**
Gas safety checks

 **3,295**
Electrical installation safety checks

 **40,060**
Compliance safety visits to residential and communal properties

Investing in homes



 **£18.27m**
Has been spent on repairs and maintenance

 **83.83%**
Satisfied with repairs

 **£32m**
Invested in improvements and safety in our homes

 **£105m**
Will be invested into our homes over the next three years

 **863**
Aids and adaptations supporting residents to stay in their homes

 **273**
Boilers have been replaced

 **73**
New kitchens have been installed

 **286**
New doors have been installed

 **162**
Communal area improvements

Did you know...

All our policies are available in an accessible format such as a range of different languages, braille and large print. Please get in touch with us on **0151 290 7000** to find out more.

To read the full report please visit www.livvhousinggroup.com or request a copy by emailing marketing@livvhousinggroup.com

Getting to know you – our new survey coming soon



This winter, we're launching a new customer survey. We want to get to know you better, so that we can do better.

There's no one, fixed way that we work with our customers. We want to take your individual circumstances into account when offering advice or assistance – making sure that not only do our services meet your needs, but that you feel you're being treated fairly, with respect, and receiving the right access to the right support at the right time.

The survey will ask you about things such as your race, religion, disability, sexuality and age. Your answers will help us prioritise, personalise and continuously improve our services where needed, so you get an outcome and experience that better suits you. This is your chance to help us to provide a better service that fits you and your community.

We're working with TLF Research who will be in touch with you soon with a quick survey called 'Knowing You, Doing Better'. TLF have been working with customers for over 20 years and are trusted in data collection. Your data is safe with us and will be kept confidential – we won't share it with anybody else.

If someone gets in touch with you from either Livv Housing Group or TLF about the 'Knowing You, Doing Better' survey, please take the time to fill out your information. Through getting to know you, we can do more for you – and do it better.



Are you ready to GiveGetGo?

Run by Transform Lives Company (TLC), our GiveGetGo programme is designed to help you improve your health and wellbeing.

What do I need to know?

There are two stages to the programme, however, there's no pressure. You're welcome to access one or both – whatever works best for you – and you can join us at any time, from now until August 2025. We'll cover all your travel costs.

goal setting will be covered. This takes place one day per week (four hours) over five weeks. Lunch is provided each week and you'll even be taken on a trip to Knowsley Safari Park during the course.



Stage 1

One-to-one mentoring

You'll meet with TLC staff and be assigned a dedicated mentor. You'll work together one-to-one, at a place and time that works for you, and for as long as you need or want wellbeing support.

Stage 2

Wellbeing training

These are small group sessions where topics like food and mood, exercise, mindset, resilience and

How GiveGetGo has helped customers like Joe*

Joe became isolated after losing his partner. With the help of his housing officer, he was introduced to GiveGetGo. Joe enjoyed the weekly sessions, where the group explored how to make positive changes to feel better and be more positive about the future. Now the course has finished, he regularly volunteers for two charities and, most importantly, feels much happier in himself.

"I feel better and less stressed. You get to mix with others in similar situations and learn about wellbeing and how to take care of yourself. It's a friendly environment, in small groups, so you feel happy talking. I've met some great people."

*Name changed.



Let's go

If you're interested in finding out more about the project or if you'd like to sign up, get in touch with the team at TLC:

teamtlc@transform-lives.org

We're introducing our new Customer Handbook!

Coming soon, the handbook is full of useful information about:

- ▶ your tenancy
- ▶ staying safe
- ▶ looking after your wellbeing
- ▶ your neighbourhood



Customer handbook

Keep an eye on our website and socials for more details.

WE COULD HELP SAVE YOU MONEY ON YOUR ENERGY BILL!

Don't miss out on this opportunity as it could save you up to £200!

We're working hard to help you reduce your energy bills.

We'll be contacting you to book in an energy survey to see if your home is eligible for energy improvement works, such as solar panels or loft insulation.

For more information, give us a call on **0151 290 7000**



HALLOWEEN

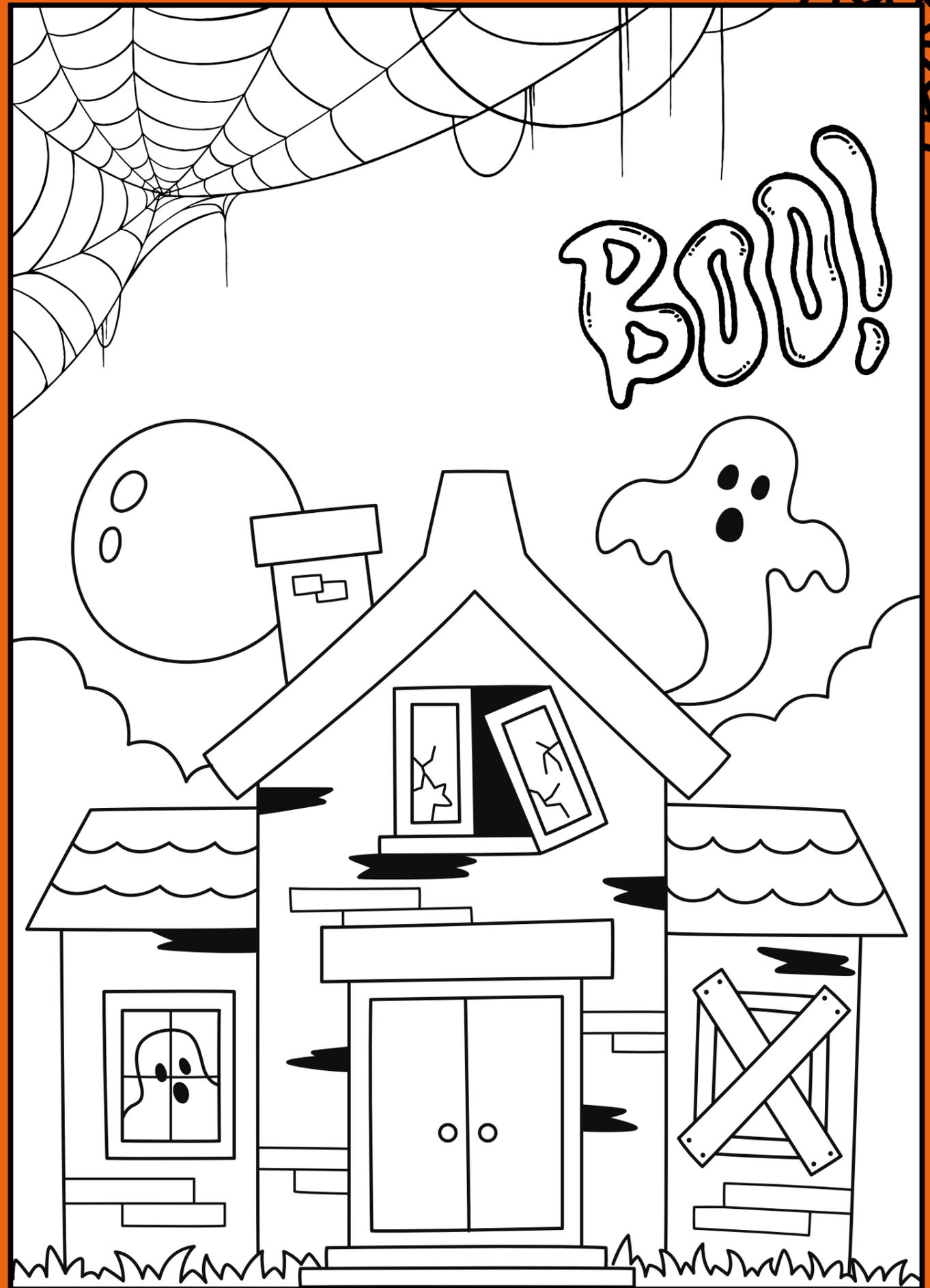
Competition time

To be in with a chance of winning £25 voucher, take a picture of your completed word search and send to marketing@livvhousinggroup.com no later than Friday 29 November. One winner will be picked at random.

T	C	Z	M	I	U	F	J	W	Y	R	O	V	D	Q
P	S	O	Z	G	B	W	I	K	J	E	R	C	H	K
W	M	B	K	Y	L	T	O	S	B	D	W	D	C	W
G	E	H	Z	Y	C	O	H	T	M	I	P	I	A	E
O	H	N	T	H	P	F	X	A	A	P	T	B	V	R
C	T	O	E	S	U	U	K	T	U	S	A	A	E	E
T	B	S	S	B	N	B	F	V	M	N	M	I	P	W
O	F	O	L	T	E	R	R	O	S	P	T	P	K	O
B	R	T	X	A	S	M	O	U	I	T	Z	E	W	L
E	U	R	H	U	P	R	U	R	M	W	E	A	D	F
R	I	R	G	W	B	G	E	T	Q	Y	E	E	B	E
H	A	L	L	O	W	E	E	N	S	K	W	O	W	B
S	K	E	L	E	T	O	N	Y	U	O	A	G	L	S
N	O	R	D	L	U	A	C	I	R	E	C	R	U	Z
E	N	I	K	P	M	U	P	N	F	C	R	N	N	E

Find the words:

- BROOMSTICK
- GHOSTS
- OCTOBER
- SPIDER
- VAMPIRE
- CAULDRON
- HALLOWEEN
- PUMPKIN
- SPOOKY
- WEREWOLF
- COSTUME
- HAUNTED
- SKELETON
- SWEETS
- WITCHES



It's time to get creative, maybe even get the kids involved! Send in your finished colouring to marketing@livvhousinggroup.com by Friday 29 November to be entered into the draw to win a £25 Amazon voucher.

What's on over winter?

Trio Entertainment returns to Knowsley Leisure and Culture Park this Christmas with their spectacular production of Cinderella.

Cinderella is doomed to live un-happily ever after with her two horrible ugly sisters, but she manages with the help of her silly friend Buttons and a magical Fairy Godmother to make all her dreams come true!

Saturday 7 December 2pm & 7pm

Sunday 8 December 1pm & 5pm

Knowsley Leisure and Culture Park,
Longview Drive, Huyton, L36 6EG.



Adult Tickets **£14**

Children Tickets **£12**

Family ticket (2 adults, 2 children) **£50** (making a saving of £2).

Scan the QR code to find out more here and book your tickets today!



Do you want an ENCHANTED Christmas story?



Visit Knowsley Safari Park this Christmas and discover a stunning illuminated Christmas lights show, as this winter, the Foot Safari will transform into a magical wonderland.

Explore the Winter Village, stroll through the light tunnel, and catch Santa's elves hard at work. There's even time to post your Christmas wish list. There's plenty of festive food stops throughout the trail, then finish your adventure on the thrilling rides.

This is a perfect trip out for all the family to enjoy and with ticket prices starting **from just £10** you definitely won't want to miss it!

Saturday 30 November to Monday 23 December.

Knowsley Safari Park, Prescot, L34 4AN

Knowsley Music Festival



The Knowsley Music Festival returns this November with an amazing line up of iconic artists from the borough and beyond to celebrate Knowsley's 50th anniversary.

Playing at a number of venues across the borough, artists include China Crisis, Pete Wylie, the Mighty Wah!, and Deaf School who'll all perform at this year's festival.



Tickets are on sale now, don't miss out! Scan the QR code to find out more and book your tickets today.

OUR CUSTOMER PANEL

Who are QulP and what do we do?

We're a group of customers that together form the Quality and Improvement Panel, QulP for short. We provide a scrutiny and assurance role, working alongside Livv's Board, through the Customer Services Committee. This means we can tell Livv, from a customer point of view, what they're doing well and where they need to improve. We also hold Livv accountable for the decisions and actions they take and provide influence and recommendations to improve services.

Each year we complete a programme of in-depth reviews. We choose what we focus on by using performance data, risk information and feedback from surveys such as the Tenant Satisfaction Measures.

Put simply – we concentrate on what's important to Livv customers. Our in-depth reviews are an opportunity for us to dig deeper. We take a detailed look at services, collect evidence about how they work, and where needed, we commission further engagement work to understand more about what Livv customers think about the service.

We then present our findings and evidence-based recommendations, together with Livv's response and agreed actions directly to the Board, (through the Customer Services Committee). The Committee is kept updated about the progress of the agreed action.

What have we been working on?

Our in-depth reviews have looked at different issues such as communal areas and damp and mould. Most recently, we've completed reviews about Livv's approach to complaint handling and anti-social behaviour.



And as a result Livv is making changes and improvements including:

Complaints

- Introducing a new complaints team with additional staff resources to enable them to manage a complaint from the beginning to the end of the process.
- Introducing a new case management approach to improve process and service to customers. This will provide clear oversight of when actions are completed or any resolution has happened.

Antisocial behaviour (ASB)

- Making improvements to the information we provided about ASB services
- Increasing the number of Housing Advisors and Antisocial Behaviour officers so we have more people to tackle ASB
- Reviewing the letters sent to customers so that they provide more comprehensive information.

To learn more about our reviews visit our website livvhousinggroup.com/lets-talk/livv-are-listening/ or scan the QR code here:



Interested in joining us?

We're on the hunt for new members, particularly younger members and those living in the Halewood area.

Livv provide us with a range of support including all out-of-pocket expenses, training and IT equipment.

To get involved visit: livvhousinggroup.com/get-involved/customer-panel/

Or give us a call – 0151 290 7000

We can't wait to meet you!

John and Vinny
Chair and Vice Chair

Making a home in Huyton for social enterprises to Livv and Flourish



A makerspace in Liverpool has been the first to receive money from our brand-new social investment fund, ringfenced for the Liverpool City Region.

We launched Livv and Flourish earlier this year. A social investment fund with £4.25million of support in the form of blended finance, the fund is available for social enterprise and charities across the Liverpool City Region over the next three years.

The fund's first social investment of £175,000 is set to 'make' a meaningful difference to a social enterprises that works across the region. Make, a Community Interest Company (CIC) set up in 2012, is a host of makerspaces. They launched a main hub in Huyton village creating opportunity for community and business in the area that creates places for makers and artists to turn their passion into prosperity.



Making social impact that matters

Make CIC applied for the Livv and Flourish fund to support the development of their new premises in Birkenhead, helping to help the organisation grow and increase its social impact.

It's making an impact on Make residents like Agnieszka, Paul and Cathy who are working out of Make's Huyton Village location.

- Budding entrepreneur **Agnieszka Holubik** opened Once Upon a Plant in May this year, the perfect place for her business, as part of her local community and a home for opportunity and ambition to grow with her plant merchant and lifestyle brand business start-up.
- Sweet entrepreneur **Paul Doyle** had the idea for his business in the pandemic, starting out in his spare room at home. His vegan-friendly personalised gummy and jelly sweet pouch business has grown from spare room start-up to market scale-up with his venture The Tuck Shop UK.
- Animator and illustrator **Cath Garvey** saw the perfect 'blank canvas' for her creative business at Make – at the same time as being a place to enjoy working alongside other artisans, being inspired by them and enjoying a true collaboration culture.



If you know anybody who runs a charity or a social enterprise and is looking to grow, Livv and Flourish is designed to help them do even more. Head to livvinvestment.com to find out more.

Liam Kelly, Make CIC's CEO, said:

“This investment from Livv will help to support Make CIC with our work across the Liverpool City Region. Social lending, like Livv and Flourish, is a critical part of making impact work happen in communities. So thank you to all those in Livv who have put together this fund to ensure that Make, and organisations like ours, can continue to grow the impact our communities desperately deserve.”



How we're doing...

We aim to deliver excellent customer service and make it as easy as possible for you, our customers, to deal with us. It's important that you feel like you're getting a great service when you need us.

Every three months we tell you how we are doing against some really ambitious targets that we agreed with our Customer Panel, who represent the people living in our homes.

Here is our performance at the end of June 2024, based on scores provided by our customers:

April – June 2024



87.06%

Overall satisfaction

Overall how satisfied our customers are with the services we provide. We set a target of 86%.



88.62%

Customer ease

This is how easy customers find us to deal with. We set a target of 87%.



82.4%

Satisfaction with our repairs service

Overall how satisfied our customers are with our repairs service. We have a target of 85%.



2,714

Customers provided feedback

How many of our customers provided feedback across different channels.

It's your feedback and involvement that helps us to improve what we do and how we do it. There are lots of ways to get involved and make a difference to the services that we deliver, check out our website for more details www.livvhousinggroup.com

Have you tried our bistros at our extra care schemes, The Watchfactory and Crawford Gardens?

Open to the public, they're great spaces to get together whilst tucking into some delicious food.

ROAST

Opening Hours

Tuesday – Friday 10am – 2pm
Sunday 10am – 2pm
Watchfactory, Prescot, L34 2SD

Crawford Gardens

BISTRO

Opening Hours

Monday to Friday 9am – 5pm
Saturday and Sunday 9am – 3pm
Crawford Gardens, Alamein Rd,
Liverpool, L36 7YN

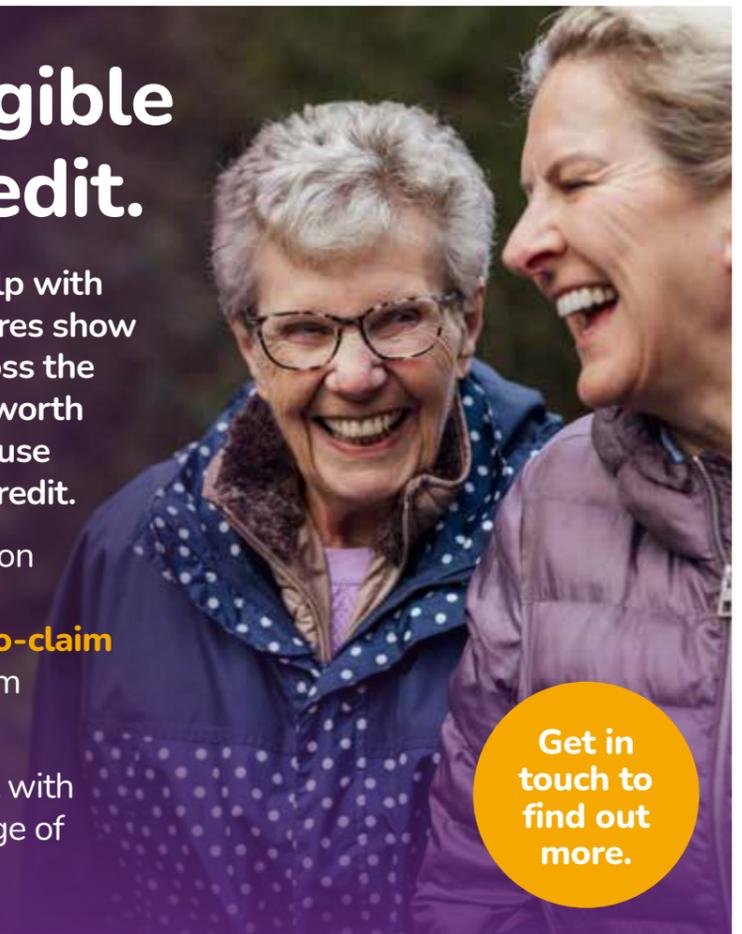


You may be eligible for Pension Credit.

Pension Credit is extra money to help with living costs. Latest government figures show that up to **880,000 households** across the UK may be missing out on support worth on average over **£3,900 a year** because they have not applied for Pension Credit.

To find out more or make an application check out the government website www.gov.uk/pension-credit/how-to-claim or you can call the pension credit claim line on **0800 99 1234**

We can also offer advice and support with applying for pension credit and a range of other benefits.



Get in touch to find out more.

Out in the community

Digital support sessions

Do you need help getting online? We've teamed up with Knowsley FACE who are holding digital support sessions for all our customers. During the sessions you can learn about:

- ▶ how to use your smartphone and tablet
- ▶ searching the internet safely
- ▶ setting up and using email
- ▶ accessing benefits online... and much more!



Sessions held every Monday at Fairview Park Community Centre, Halewood.

Come along and enter the digital world!



Knowsley Flower Show

Supporting our community and local partners is a huge part of what we do. We recently attended Knowsley Flower Show, hosted by Knowsley Council and One Knowsley. We met some of our lovely customers and worked alongside some other amazing local organisations.

There was lots of entertainment, food stalls, craft stalls and much more... it was a day to remember! We were once again the lead sponsor of this year's craft marquee, and we're already looking forward to what next year's event has in store.



Knowsley Pride

We're honoured to have been one of the lead sponsors of Knowsley's first ever Pride event and what a day it was! Our team, along with some of our local partners, headed down to Court Hey Park for a day filled with fun and celebration. It was great to see the community of Knowsley coming together for such an inspiring and memorable day.



Luxury apartments at The Watchfactory available with Inspired Living Shared Ownership



A beautiful collection of 22 one and two bedroom apartments.

Prices start from **£72,500** with a 50% share (*full purchase price £145,000*)

 Bookbinders Lane, Prescott, L34 2TJ

*Inspired Living is the Older Persons Shared Ownership government scheme for people over the age of 55.

Viewing by appointment only – contact our friendly team today.

 info@livvhomes.com

 0151 290 7891

 www.livvhomes.com

Photography is for illustrative purposes only. Some images may show upgraded properties and not the standard specification – please speak to a sales advisor for full details. Shared ownership is available subject to status, percentage to be purchased is based on your affordability, terms and conditions apply. Your home is at risk if you do not keep up repayments on your mortgage or any other debt secured on it. Prices and information correct as of the 29/08/2024 and subject to change. Livv Homes is part of Livv Housing Group.