

A man and a young girl are shown in a close embrace. The man is in the background, slightly out of focus, with his eyes closed. The girl is in the foreground, looking towards the camera with a gentle smile. She is wearing a white long-sleeved top with gold star patterns. The background is filled with warm, out-of-focus Christmas lights in shades of orange and yellow.

Livviving

magazine

**Supporting our
local businesses
this Christmas**

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Winter 2020

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www.livvhousinggroup.com

Welcome!

to the festive edition
of Livving magazine.

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“And so this
is Christmas...”



Said a certain Liverpoolian songwriter, in his post-Beatles days, which may feel odd to many of us considering the year we have had. This edition contains some important information from us but is mainly full of festive things for you to enjoy this Christmas. We hope you like our online edition and appreciate any feedback you might have.

This Christmas will be a different one as the coronavirus (COVID-19) continues to affect us and our communities. We are committed to keeping you safe throughout the changing rules and restrictions and continue to do everything that we can to help our customers and communities flourish.

This issue features our Christmas competition, where we invite you to tell us what Christmas means to you; is it a tradition, spending time with the children, or an opportunity to give thanks for everything that you have? Send in your entries to be in with a chance of winning a £250 Amazon voucher and let's keep the Christmas spirit alive!

Also, make sure you review our Christmas opening hours and check out some of the wellbeing information in this edition. We work with a range of partners who offer amazing services for everyone - from a telephone chat or help for you to find support for your own needs - Wellbeing Enterprises are there for you.

Whatever you do this Christmas, however you spend it, take some time to pause and reflect on the lessons and learning you've had this year. Acknowledge the good things that have happened and the things you've achieved too, to feel positive. I am proud of the strength and resilience of our communities and the employees here at Livv. Whilst this year wasn't quite what we imagined, we do have a lot to be thankful for.

I hope that you are all remaining safe and that you enjoy this festive edition of Livving.

Happy Christmas! Let's look forward to a better 2021.

Léann Hearne
CEO, Livv Housing Group

Supporting our local businesses this Christmas



Christmas preparations can sometimes be quite stressful. All the rushing about and often last minute shopping trips usually end up at major shops, supermarkets and large online retailers, but if you took some time to have a look around instead, you might find some lovely gifts from your local independent businesses.

As we head into the festive season, why not do a bit of research this year and see if a small or local business has what you're looking for. When you support a local business, you're supporting someone's dream and this year, with lockdown and other restrictions, small businesses need our support now more than ever.

Shopping from a small business in your area can help keep the local economy healthy and supports someone's livelihood, but it can also provide you with a more personalised shopping experience.

We asked Knowsley Chamber of Commerce for a list of local retail businesses, and we've selected just a handful to give you some Christmas gift ideas.

There are over 500 businesses on the list, and as much as we'd love to, we can't mention them all. You can however find the full list [here](#).

For the Kids

Kids Cavern

Kirkby Shopping Centre
24 St Chads Parade.

A family business specialising in designer childrenswear. Stocking over 100 brands including Givenchy, Dolce & Gabbana, Moncler Enfant and Burberry, as well as independent labels. With sizes from newborn to teen, there's something for everyone.

You can shop in-store and online
kidscavern.co.uk



Caramelo Kids - Pink Tutu Tights
£14.00

For the Home

En Vogue Homes

11-13 Sherbourne Square,
Huyton, L36 9UR.

This local business in Huyton offers luxury home furniture and accessories, including Christmas decorations.

You can buy everything that's in store online too:
envoguehomes.com



Penny Penguin decoration 16cm
£8.00

For Kids & Collectors

Double Boxed Toys

F1 Helsby Court,
Prescot Business Park, L34 1PB.

Double Boxed Toys is a supplier of Funko and pop culture products. Disney, Star Wars and Marvel are just a few of the brands available. They are the leading suppliers of USA, UK and International exclusive releases which make ideal Christmas gifts. They also buy and sell 'Funko Pop! Grails' and vaulted items.

Gift vouchers are also available to buy online at
doubleboxedtoys.com



Star Wars - The Mandalorian: The Mandalorian and The Child on Bantha Funko Pop
£27.50

For Ladies' Clothing

Jessie and Co

11 Leyland Street,
Prescot, L34 5QP.

A great range of ladies' clothing, bags and accessories - providing you with lots of lovely items to pick a special gift for someone. If you can't decide, gift vouchers are also available.

Click & Collect and free delivery within 3 miles of our store when you shop online at jessieandco.co.uk



Beige Ruched Sleeve Knitted Lounge suit
£45

For Men's and Kids' Sports

Mersey Sports

52 Derby Road,
Huyton, L36 9UL.

Mersey Sports has an extensive collection of sportswear and accessories for men and kids. You're sure to find the perfect Christmas gift there.

If the store is closed, you can shop online at merseysports.co.uk



Hugo Boss Men's Pirol Polo-Shirt
£92.00

For Jewellery

Silver Island

**Based in Kirkby.
Find them online at silverisland2007.co.uk**

They offer thousands of jewellery designs, plus receive a free gift box with every order, free silver-plated chain with each pendant and next day delivery. Find the perfect Christmas gift here.



Personalised Heart Trinket Box
& Sterling Silver Heart Necklace Gift Set
£38.39

For Time to Unwind

Chill Out Spa

In the grounds of Knowsley Hall
Stanley Grange entrance off Ormskirk Road,
L34 4AR.

Chill Out Spa mixes contemporary design with rustic rural charm to create a totally unique and luxurious spa retreat. Whether your motivation is looking after your wellbeing, beauty or just pure relaxation, their experienced spa professionals are ready to spoil you.

If you're looking for something different to give this Christmas, you can buy Spa Christmas gift vouchers from their website chilloutspa.co.uk



Whip up some festive treats!



Do you have an appetite for some festive sweet treats? Treat yourself this Christmas by using one of our recipes, or maybe all three!

Get the kids to help you out, and you can even make some extra and drop them around at a loved one's.



Christmas pudding

Here are the steps to make a classic Christmas pudding, an all-time favourite.

Ingredients

1 cup raisins
1 cup sultanas
1 cup self-raising flour
1 cup finely grated butter (about 115g/4oz)
1 cup fresh brown breadcrumbs
(from around 4 thick slices of bread)
1 cup light muscovado sugar
1 cup mixed nuts, chopped
plus extra to decorate
1 tsp ground cinnamon
1 tsp ground mixed spice
1 cup milk
1 large egg
butter, for greasing

For the butterscotch sauce

85g butter
100g light muscovado sugar
200ml double cream
1 tsp vanilla extract

Step 1

For the pudding, empty the first six ingredients and the nuts (if using) into a mixing bowl with the spices, then stir in the milk and egg. Once well combined, tip into a buttered 1.5 litre pudding bowl.

Check the water level during cooking, topping up if necessary. If you are preparing this pudding ahead, remove the foil, let it cool slightly, then wrap in cling film and then fresh foil. If you are serving it immediately, unwrap and invert onto a deep plate.

Step 2

Cover with a double layer of buttered foil, making a pleat in the centre to allow the pudding to rise. Tie the foil securely with string, then place in a steamer or large pan containing enough gently simmering water to come halfway up the sides of the bowl. Steam, covered with a lid, for 2½ hours.

Step 3

For the sauce, put everything in a pan and bring slowly to the boil, stirring. Allow to bubble away for 2-3 minutes, still stirring, until the sugar has dissolved, and the sauce is pale caramel in colour and slightly thickened. Remove from the heat. Pour the sauce over the pudding and decorate with the whole mixed nuts (optional).



Chocolate yule log

A Christmas chocolate log can transform this part of the year into something so much tastier—it's filled and carefully rolled with fresh cream and dusted in icing sugar for a delicious treat.

Ingredients

5 eggs
140g sugar
100g self-raising flour
25g good-quality cocoa powder
caster sugar, for dusting
Butter, for greasing

For the icing and filling

285ml/9½fl oz carton double cream
450g fondant chocolate
icing sugar, for dusting

Step 1

Heat oven to 190°C/170°C fan/gas 5. Butter and line the base and sides of a 30 x 35cm Swiss roll tin with baking parchment.

Step 2

Separate the eggs, putting them into two large mixing bowls. Add the sugar and 2 tbsp water to the egg yolks. Using an electric whisk or tabletop mixer, whisk the sugar and yolks for about 5 mins until the mixture is light in colour and thick enough to leave a trail when the whisk blades are lifted. Sift in the flour and cocoa, then fold in lightly, using the whisk blades or a large spoon.

Step 3

Using a clean whisk, beat the egg whites until they are stiff, then fold into the cake mixture in three batches, again using the blades to preserve as much air as possible.

Step 4

Pour the mixture evenly over the prepared tin, then carefully spread to the edges. Bake for 10-12 mins, or until the cake feels firm to the touch. Put a large sheet of baking parchment on the work surface and sprinkle lightly with caster sugar. Turn the cake out onto the parchment and peel off the lining paper. Cover with a clean tea towel, then leave to cool completely. Trim a little cake from all the edges, then score along the edge of one of the long sides of the cake and roll up from there, using the paper to help you, rolling the paper inside the cake.

Step 5

To make the icing and filling, bring the cream to the boil in a small pan. Remove from the heat, then break in 400g of the chocolate. Stir until it is melted and smooth. Leave to cool, then chill until it is spreadable, about 1 hr. Chop the remaining chocolate, spoon a third of the icing into a bowl, then stir them together to make the filling.

Step 6

Carefully unroll the cake, then spread all the filling over to within 2cm of the edges. Roll up the cake again using the paper to help you, then set on a board.

Step 7

Cut a thick diagonal slice off one end of the cake. Transfer the larger piece of cake to a board or flat serving plate. Spread a little icing over cut side of the small piece of cake and fix it to the large roll to make a stump (as photo). Spread remaining icing over the cake, then dust with icing sugar to serve.



Gingerbread biscuits

Another classic! According to history gingerbread biscuits in England date back to the 17th century, why not give it a try yourself.

Ingredients

120g unsalted butter, softened
1½ tbsp black treacle or honey
170g soft light brown sugar
½ tsp fine sea salt
1 medium egg
200g plain flour
¼ tsp bicarbonate of soda
¼ tsp ground cloves
1½ tsp ground ginger
½ tsp ground cinnamon
60g golden caster sugar

Step 1

Beat together the butter, treacle, brown sugar, and salt in a large mixing bowl. Add the egg, then beat through all of the remaining dry ingredients apart from the caster sugar. Chill the mixture in the fridge for 1 hr.

Step 2

Heat the oven to 200°C/180°C fan/gas 4. Line two baking sheets with baking parchment. Roll the mixture into 20 evenly-sized balls (weighing for accuracy if you like). Tip the caster sugar onto a small plate, then add each ball and roll around to coat. Space each ball out on the baking sheets. Bake for 9-10 mins until golden brown. Leave to cool completely on a wire rack.



Tis' the season to be jolly mindful about your waste



Christmas is a wonderful but often wasteful time of year. It can be easy to forget about the importance of recycling when you're busy opening presents, cooking and having fun. However, it's actually more important than ever to consider your waste, as there's more of it being produced!

So, how can you make the most of recycling opportunities this Christmas?



All that Glitters ain't Gold

From the wrapping paper which will be torn up and strewn about your living room, to the cards you've had hanging up – it's all recyclable.

Don't forget that cardboard crackers, boxes, paper hats and tablecloths can be recycled too if they're clean enough.

If you're not sure whether you can recycle something or not just use the scrunch test with your wrapping paper and gift bags! All you do is scrunch it up and if it doesn't spring back to shape, then it can be recycled. Watch out for glitter though – tear off sections that are glittery, and also any sticky tape, ribbons and bows. If your gift bags are in good condition, why not reuse them next year? All Christmas cards are recyclable, but before you chuck them in your recycling bin, make sure you take off any glittery and non-paper sections!

Did you know that a staggering 300,000 tonnes of card is used in UK households during the festive season – enough to wrap Big Ben almost 260,000 times!

If you can't recycle, get creative instead!

Here are just a few great ideas for reusing old wrapping paper and cards:

- Use the plain backing of wrapping paper to write down your shopping lists
- Line your drawers with wrapping paper to liven up your bedroom
- Love your wrapping paper? Frame it, hang it, and make it into art
- Cut greeting cards to make gift tags for next year's presents
- Slice up a greeting card, creating an instant jigsaw puzzle for your kids

Deccies ready for recycling

Once you have your deccies down, they might be looking a bit tired and ready for the bin. Unfortunately, you can't recycle plastic or glass baubles and other tree decorations, but if they're in good condition you could donate them to your local charity shop, give them to a friend or sell them. Tinsel isn't recyclable either, so if it's lost its sparkle, you'll need to bin it.

If your old Christmas tree lights have seen their last Christmas you can recycle them, but you don't pop them in your household recycling bin. You'll need to take them to a Waste Electrical and Electronic Equipment (WEEE) recycling centre which you'll find at your local household waste recycling centre.

Bye Bye Batteries

With Christmas often comes new toys and lots and lots of batteries! You can take dead batteries to special battery collection points. By law – shops that sell over a certain number of batteries have to have a battery recycling collection point, so you should easily find one in larger supermarkets and DIY centres. If you go to erp-recycling.org and confirm your postcode you can find your nearest collection points.

Cheers!

We all have our favourite Christmas tipples so, you may end up with lots of empty wine and beer bottles, and tin cans.

If you find that your regular recycling box at home isn't big enough to cope with all the bottles, find out where your nearest recycling centre is and take them all there instead. Supermarkets usually have bottle banks close by, so it shouldn't be too hard to find.

Once it's all over....

When Christmas has been and gone, and you've taken down your decorations, the chance for recycling isn't over, you'll still have your tree to deal with.

Unfortunately, artificial trees can't be recycled as they're made from a combination of materials. Check with your local charity shop as they may accept your unwanted tree if it's in good condition.

The good news is you can recycle your 'real' trees. They're shredded into chippings which are used locally in parks or woodland areas. Check your local authority website to find out about special drop-off points or local collections, which usually happen in early January. Local charities often arrange collections for a small donation, so check local websites and social media to see if that's happening near you.

TELL OTHERS WE'RE HERE TO HELP

KNOWSLEY'S COVID 19 COMMUNITY SUPPORT LINE

We are here to support people in Knowsley who are:

- self-isolating without support from family or friends
- facing financial hardship

We can:

- do the shopping
- walk the dog
- pick up prescriptions
- signpost to other services

Or one of our volunteers can ring you for a chat.



TELL OTHERS
WE'RE HERE
TO HELP

FREEPHONE

0800 073 0043

9am – 5pm Mon – Fri 10am – 2pm Weekends and Bank Holidays



- Knowsley Council working in partnership with The Big Help Knowsley Foodbank and community organisations across the borough.



We are here to help you.

Wellbeing Enterprises has a range of support services in response to Covid-19

Here's how we can help you:



A wellbeing telephone helpline

Call us for a friendly chat



Signposting support

We will review your wellbeing needs and connect you to support



Social activities

We are running online courses and activities



Self-help resources

We have access to a wide range of materials



Contact us today:

Call: 01928 589 799 or 01928 576 493

Email: info@wellbeingenterprises.org.uk

Open Monday – Friday, 9.00am – 5.00pm

Looking after yourself over the festive season



Christmas this year will be different for many of us, but that doesn't mean we can't enjoy the festivities. This year more than ever, we know we'll have to put that extra little effort to make it more magical or at least, less stressful.

To help you manage this time of year, go and grab a cuppa, sit down and take a few minutes to read these top tips.



Take time out

If you find that you're rushing about here and there, it's important that you stop for a bit, take some time to relax and give yourself a chance to breathe. Easy ways to do this include getting out and going for a walk, listening to music, watching some Christmas films, or just finding a quiet space to just sit and chill for a bit.

Manage your expectations

Christmas is usually seen as a time for friends and family to all get together and have a happy fun-filled time, swapping gifts, playing charades, eating dinner and then falling asleep on the couch. Although this might be the scene for families on the TV and in social media, it's not always the case in real life.

People who are feeling lonely or have experienced a loss might find Christmas a tough time and the day might not live up to everyone's expectations, especially if people aren't being on their best behaviour or there's a Christmas dinner disaster. Set your expectations, and don't place too much emphasis on it being perfect. Try to focus on the positives and just be kind to yourself.

Spend time outdoors

It might be cold, wet or even snowing (we should be so lucky) this Christmas, but that's no excuse not to get out there and enjoy the fresh air and open spaces. Spending time in nature is great for our mental health and wellbeing. Studies show that people who visit parks for 30 minutes or more per week were less likely to experience poor mental health than those who don't.

Don't suffer in silence

The festive season can be incredibly overwhelming and stressful but also a lonely and sad time of year for some. If things are getting a bit too much for you, talk to friends and loved ones about how you're feeling. They might not realise you need some help. If you don't have anyone close to talk to, contact a mental health professional or a helpline.

Visit our Wellbeing Page

You might not feel like talking to anyone or think it won't help, but talking can really help you deal with your feelings and face any issues that have been building up. Take any help if it's offered to you, even if it's just in the kitchen while you're preparing the dinner.

Look after others too

Most people spend Christmas with their families but not everyone has loved ones they can be with. Some people that live alone and don't really see any family are quite happy and don't get lonely. Others may find this time of year difficult and a harsh reminder of how alone they feel. This could be particularly hard this year with the increased isolation felt through the lockdowns.

If you know someone might be on their own, whether it's a friend, neighbour, or work colleague, reach out to them and see what they're doing. You could invite them over to spend Christmas or a few hours with you, or if you just pop round to see them it could really make a difference. If social distancing rules don't allow it – why not arrange a video call?

Where to find support

Samaritans

If you need someone to talk to you can call on **116 123** for free, 24/7. They're there to talk, listen and won't judge you.

C.A.L.M

A national helpline for men. Call **0800 58 58 58**. They are available 5pm-midnight 365 days a year.

Shout

For support in a crisis you can text Shout to **85258**. If you're going through a personal crisis, are unable to cope and need support, Shout can help with urgent issues such as suicidal thoughts, abuse or assault, self-harm, bullying and relationship challenges.

Top tips to feel closer to your loved ones this Christmas



Your relationship with loved ones this year has had to adapt to these unprecedented times. This has meant the usual affection and human connection has evolved into a socially distanced and digital world.

Here are some ideas you can use to feel closer to your family and friends.



Video calls

If you can't have your loved ones close to you this Christmas, you can video call them and have dinner virtually. We know it won't be the same, but it's something to be grateful for. Try organising a quiz with friends and family, taking turns to host. Include music rounds, film rounds or even challenges.

Christmas cards

Send meaningful Christmas cards. Spend some extra time writing something from the heart. This year has brought out the best in a lot of people through community projects and family support for those who have needed it most. Wish someone close to you a merry Christmas, acknowledge it's been a tough year and get a bit cheesy, why not? Feel the Christmas spirit.

Decorate the house

If you haven't already, decorate your home. The decoration of your home is, for some, an exiting time. Have the whole family help in making your house look festive, put on some Christmas classics and enjoy each others' company. If you don't have decorations, try making some. If you have children, you could go to the park and collect large branches to decorate with tinsel and pick some leaves to decorate messages on them.

FIRE SAFETY

We need your help.



We encourage you to enjoy your Christmas, admire the twinkly lights and cook up a storm in the kitchen - but all these things do come with risks that we urge you to be mindful of.

To help you make it a safe and enjoyable time, we've created a fire safety guide for the festive season.

1. Test your smoke alarms every week to make sure they work

It's very easy to test your smoke alarm. First, find the 'test' button on the smoke detector. Push it in and hold. If the smoke alarm is working, the alarm will sound, along with any other smoke detectors in your property that are linked to it.

2. Make sure your Christmas lights and other electrical decorations are not damaged before using them

After 12 months packed away in the loft, Christmas lights can easily become electrically unsafe. Check they're not faulty before using them or you could be putting the lives of you and your loved ones at risk.

3. Don't overload electrical sockets with lights and decorations

Around 60% of fires are caused by electrics. Most people have extension leads in their homes, using four-way bar adaptors to increase the number of appliances they can plug into a wall socket.

However, although there's space to plug in four appliances, this doesn't mean it's always safe to do so.

4. Switch everything off before you go to bed

A house fire is most likely sparked by faulty Christmas tree lights and can spread around a living room in a shocking 40 seconds.

As well as checking your Christmas tree lights are in good condition, turn them off before you go to bed.

5. Candles

Don't leave lit candles unattended or near anything that could catch fire. Keep them out of draughts and don't put them near curtains, fabrics or furniture.

6. Don't leave an active fire or cooker unattended

Take care when cooking, even if it's something simple like toast. There's a risk of fire when cooking and you could accidentally set off a fire alarm. The Fire Service could fine you if there are repeated occurrences.

7. If you live in an apartment building, keep the communal areas clear of all items so you can escape safely in an emergency

Communal areas are an escape route if there's a fire. Keep them clear of anything that could cause a fire or be a trip hazard.

8. Don't smoke in the communal areas of your building

Smoking is one of the main causes of fire starting in common areas, so it's strictly prohibited.



Win a £250 Amazon Gift Card!



To celebrate this Christmas and to wish you a very happy 2021, we are giving you the chance to win an amazing £250 Amazon gift card.

You just need to tell us what your hopes are for the new year.

Visit livvhousinggroup.com/christmascompetition to enter. Entries must be received by 23:59 on 3rd January 2021.

Terms & Conditions

This prize draw is exclusive to Livv Housing customers aged 18 years or over, and the winner will be selected at random. Entries must be received by 23:59 on 3 January 2021. Only one entry per person. No entrant may win more than one prize.

To enter, fill in your details on the online form.

All correctly completed entries will be entered into a prize draw which will take place on 4 January 2021. Only one winner to this competition.

The prize for the winner is a £250 Amazon gift card.

The prize will be sent to the address provided by the entrant. Prize is subject to availability. In the event of unforeseen circumstances, the Promoter reserves the right (a) to substitute alternative prizes of equivalent or greater value and (b) in exceptional circumstances to amend or foreclose the promotion without notice. No correspondence will be entered into.

The winner will be notified via email by 4 January 2021. The winner must claim their prize within 30 working days of the Promoter sending notification. If the prize is unclaimed after this time, it will lapse, and the Promoter reserves the right to

offer the unclaimed prize to a substitute winner selected in accordance with these rules.

By entering this competition, all entrants consent to the use of their personal data by the Promoter for the purposes of running the competition as detailed in these terms and conditions.

The promoter may disqualify any entrant whose entry does not comply with these terms and conditions (in Livv Housing Group sole opinion) or who, in Livv Housing Group sole determination, has acted in a manner that is fraudulent, dishonest or unjust to other entrants including, without limitation, tampering with the operation of the prize draw, manipulating or rigging votes, hacking, deceiving, cheating or by harassing or threatening other entrants or a representative of Livv Housing Group.

By entering the prize draw each entrant agrees to be bound by these terms and conditions.

The Promoter is Livv Housing Group, Lakeview, Kings Business Park, Prescot, Merseyside, L34 1PJ.

These terms and conditions are governed in accordance with the laws of England and Wales.

Christmas Opening Hours

Christmas Eve 24th 08:00 – 16:00

25th December until 3rd January
the Contact Centre will be CLOSED

From Monday 4th January
back open to normal hours:

Mon - Fri: 08:00 - 20:00

Sat: 09:30 - 13:00

Sun: CLOSED

You can still call to report an emergency,
as normal, when we are closed.

Keep up to date

Follow us on **Facebook**
@LivvHousing and @LivvHomesUK

Follow us on **Twitter**
@LivvHousing and @Livv_Homes



How we handle compliments and complaints

Complaints

We've been working hard to improve how we handle complaints. We know sometimes things go wrong and when they do, we want to make sure that we put things right quickly and learn from our mistakes. In May 2020 we introduced a new way for you to give feedback, we now send you a text message after you have used a number of our services, asking you to rate us. To date we have received over 12,000 responses and we want to thank you for taking the time to send us your feedback.

When we receive low scoring feedback we always contact you to put things right. This is helping to bring down the number of complaints we receive by 12% year on year. We have also massively reduced the time we take to resolve your complaint from an average of 46 working days last year, to just 8.6 working days over the last couple of months.

We use your feedback to help improve our services; examples of this can be found on the **You Said, We Did** section of the website.

The Housing Ombudsman have produced a Complaint Handling Code which aims to improve how landlords handle complaints; you can see how we are performing by visiting our website

[livvhousinggroup.com](https://www.livvhousinggroup.com)

More information on making a complaint can be found on our website, or by requesting information by phoning us on 0151 290 7000 or by emailing us at

feedback@livvhousinggroup.com

Compliments

Your compliments are shared weekly on our social media so why not check out our **#feelgoodfriday posts?**

"Very good communication from start to finish, operator easy to speak to the phone and he was able to book an appointment to suit me best. Also, the great service I received from the electrician who carried out the repairs, he was able to complete the jobs and was a pleasure to have welcomed into my home. 10/10 all-round, excellent service. It would be nice to see the comments passed back to the workers involved, credit to Livv Housing Group".

"I never expected to be happy living anywhere, but since moving here I have been so happy with everything. I planted an apple tree and a plum tree and have had an excellent, unexpected, crop from each. I have very good neighbours who are helpful and caring. What else could one ask for? Thank you so very much".

"Leah was very pleasant and helpful. I knew exactly what she was talking about and sounded very cheerful, which is nice especially like things are at the moment."

"Operator was a very pleasant and jolly, I could have talked with her all day".



Canterbury Park

Beautiful 2, 3 & 4 bedroom homes



Canterbury Park,
Off Melbury Road, Huyton, L14 8US

Own your new shared ownership home with a minimum deposit of £1,907 deposit for a 25% share of The Leathley at Canterbury Park in Huyton. Make 2021 the year you move into your dream home.

Call the sales team today for more information.
Show home coming soon.

Buying with Shared Ownership means you can afford your dream home today. Get on the property ladder with a smaller deposit and lower mortgage.

The Watchfactory COMING SOON

Off Oliver Lyme Road
Prescot, L34 2UH

Beautiful new build homes.

Abbotsfield 3 bedroom homes

Off Reginald Road
St Helens, WA9 4JA

New housetypes available soon.

0151 290 7891 or visit www.livvhomes.com

Computer generated images and photography are for illustrative purposes only. Some images may show upgraded properties and not the standard specification – please speak to a sales advisor for full details. Shared ownership is available subject to status, percentage to be purchased is based on your affordability, terms and conditions apply. *£1,907 is the deposit needed to buy a 25% share of The Leathley at Canterbury Park, Huyton, the full purchase price is £152,500. A reduced rent is payable on the remaining share. Your home is at risk if you do not keep up repayments on your mortgage or any other debt secured on it. Prices and information correct as of the 09/12/2020 and are subject to change. Livv Homes is part of Livv Housing Group.