

Social Accounts

2025-2026

Livv
housing group



Contents

Welcome	3	Creating safer, stronger communities together	21
Our impact	4	Tackling anti-social behaviour together	23
Supporting the public sector	5	Tackling social isolation and loneliness	24
Financial wellbeing	6	Tackling isolation and getting connected	25
Supporting a customer to maximise their income	8	Livv in your community	26
Winter Warmth	10	LCR Digital Inclusion Initiative	28
Employment, training and skills	11	Laugh for Life Comedy	29
Beginning a career in construction – Stephen’s story	13	Young people	31
Give Get Go	14	Preparing students for success	33
One-to-one employment support	15	Knowsley Young Minds	34
Health and wellbeing	16	Livv Investment	35
Cooking with Livv	18	Changing lives through reading together	37
Helping customers stay happy, healthy and independent	20	We’re here for you	38

Welcome

I'm delighted to share with you our 2025/26 Social Accounts; a report that highlights the positive and lasting impact we're making for our customers and communities.

Supporting customers to build brighter, more secure futures in safe and affordable homes is at the core of what we do. This year, we've continued to deliver on that commitment by providing quality housing and a range of support for customers to improve their financial, mental and physical wellbeing.

By collaborating with community partners to offer targeted support, we've helped hundreds of people build financial confidence and access the support they truly need. The impact goes beyond individual households: we're helping local communities to flourish and reducing pressure on health, social care and emergency services.

Behind every figure in our social accounts is a story. In this report, you'll hear from customers whose lives have been transformed through support we offer. From families who've found stability after years of uncertainty, to individuals who've re-entered employment or education, these stories bring our social value to life and remind us why our work matters.

Our achievements have shaped our key themes for this year's Social Accounts:

- **financial wellbeing**
- **employment, training and skills**
- **health and wellbeing**
- **creating safer, stronger communities**
- **tackling social isolation and loneliness**
- **young people**
- **investing in social enterprises**

Thank you for taking the time to read this report. We're incredibly proud of the impact we've made, and we remain focused on continuing to make a positive difference to our customers and communities.



Lisa Olsen
Executive Director
of Customer Insight



Our impact

For us, social value is the positive difference our services and initiatives make to people's lives. We actively measure the impact of our work, ensuring we continue to deliver support where it matters most and make a lasting, meaningful difference.

This commitment runs through everything we do, from helping people feel safe and secure in their homes to investing in programmes that create opportunities and enable individuals and communities to thrive.

Our activities have created a total social value of

£64,792,260



Our Social Return on Investment is

£1: £1.93

This means that for every £1 we spent on creating impact, we created £1.93 of social value.

We measure the impact and social value we create through our programmes, customer support and partnership work, using the HACT UK Social Value Bank.

Supporting the public sector

Our work delivers meaningful benefits for individuals and communities, creating positive value for society. In doing so, we help reduce reliance on public services and contribute to savings in government spending—often referred to as exchequer value.

- Supporting mental and physical wellbeing helps ease pressure on health services
- Enabling people to find safe homes and live independently for longer reduces demand on local authorities
- Helping individuals into employment lowers costs for the Department for Work and Pensions (DWP)
- Tackling antisocial behaviour strengthens community safety and supports local policing partners

Together, these efforts translate into tangible savings and wider social benefit. The measurable impact we've achieved reflects this.

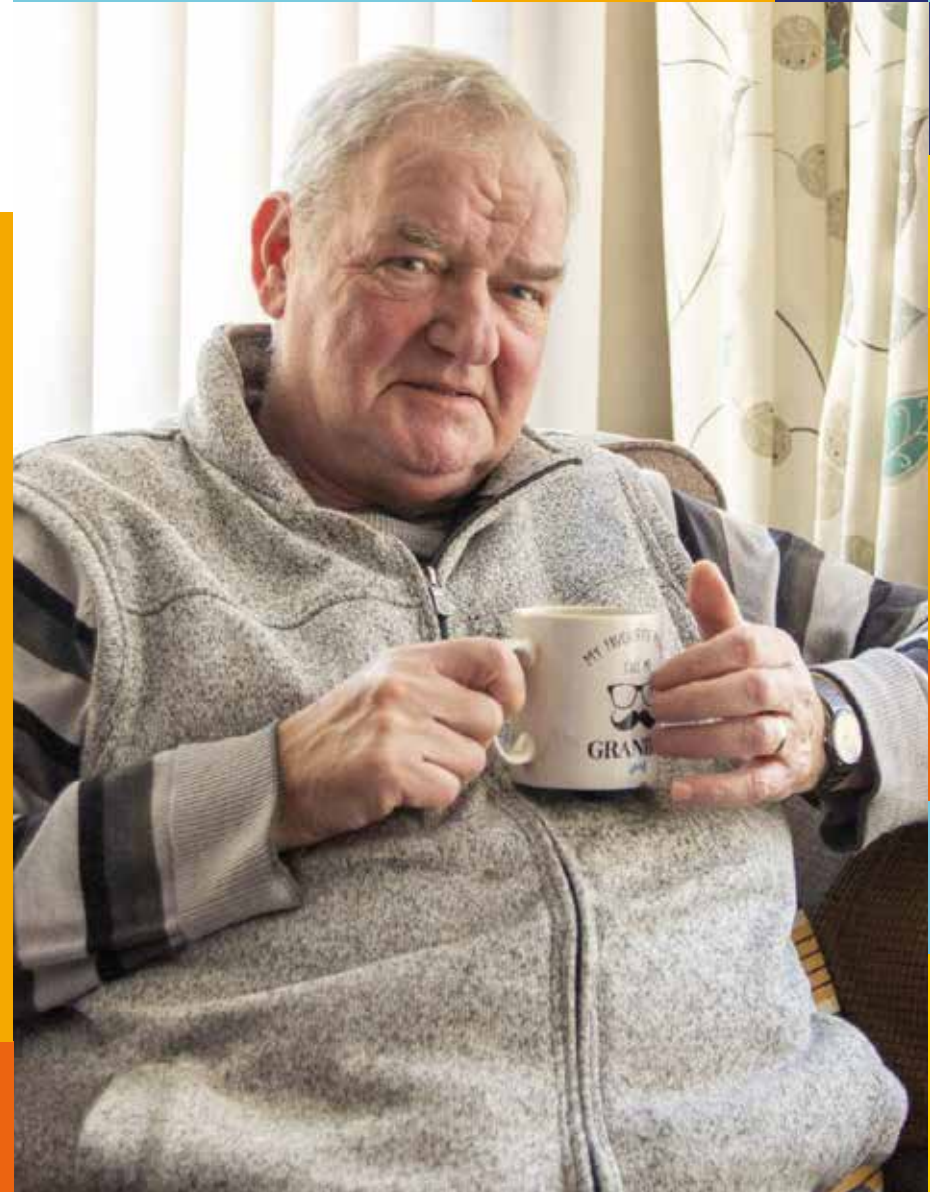


We've calculated this exchequer value using the HACT UK Social Value Bank.

Saving to the public purse

£5,378,831

Financial wellbeing



Financial wellbeing

With households facing fluctuating inflation levels due to volatile motor fuel costs and changes in domestic energy prices, the rising cost of everyday essentials is affecting everyone, particularly our customers.

We understand the challenges this brings, and we're taking action. We're supporting customers to make the most of their household income, providing access to debt advice, and offering practical help with the cost of fuel and food, so they can feel more secure and supported during difficult times.



£71,200
in savings were made
for our customers
through Pocket Power



887

customers were supported
with fuel, food and essential
items. The financial value of this
support was **£217,347**



1,116

people supported with budget
maximisation and benefits advice

3,463

customers supported to
improve their financial
wellbeing and resilience

Supporting a customer to maximise their income

We work with partners to give our customers access to expert advice and services to help manage their money and improve their financial wellbeing. We referred one of our customers to Citizens Advice Knowsley as she was struggling with energy costs.

Understanding the household situation

The customer was living in a 4-bedroom home with her two children, was working and receiving some financial support but her household income was not enough to cover the essential living costs the family needed like food and fuel. The customer was also struggling to manage some existing debt and had already reached out to Citizens Advice Knowsley for some debt advice. She was really worried about the rising costs of energy and being able to keep up with her energy bills.

Targeted support and practical steps

- A full benefits check identified entitlement to a council tax reduction
- Practical energy advice was provided to support more efficient usage and help save the customer money on bills
- Additional financial support was secured through a Household Support Fund grant
- To support longer-term savings, energy efficient household items were provided by Livv.



Impact and next steps

This support has helped ease our customers financial pressures and provide long term stability for her and her household.

Our customer will continue to work with Citizens Advice Knowsley's debt team to build confidence in managing her finances and she feels much more aware of where she can get help with her bills should she need it again.

Winter Warmth

Responding to rising energy pressures

As the cost of living continues to impact households, many people are finding it increasingly difficult to afford their energy bills.

Recent data highlights the scale of the challenge, with around four in ten energy bill payers struggling to keep up with payments. Many are also reducing their energy use, while a significant number report being unable to keep their homes comfortably warm.

In response, Livv worked in partnership with Citizens Advice Knowsley to deliver the Energy Efficiency and Winter Warmth Project, providing practical, targeted support to customers most affected during the winter period.



A partnership approach to tailored support

Delivered between October 2025 and March 2026, the project combined personalised advice with practical support. Citizens Advice Knowsley met directly with Livv customers to understand individual household circumstances, offering tailored guidance on energy efficiency and ways to reduce costs.

Alongside energy advice, customers were also supported with wider financial wellbeing, including access to benefits, Pension Credit, debt advice and energy-related grants. Using £13,000 of Livv funding, practical items were provided to help customers stay warm and use energy more efficiently at home. This ensured support went beyond advice, making an immediate and meaningful difference to day-to-day living.

Making a practical difference in customers' homes

Through the project, 228 Livv customers received advice and guidance on improving energy efficiency within their homes, alongside wider financial support. In addition, 105 customers were provided with energy efficient and winter warmth items, helping to reduce energy usage while maintaining comfort. Items included:

45

air fryers

29

slow
cookers

12

heated
blankets

37

self-heating
mattress
toppers

61

heated
dryers

21

duvets

5

winter
warmth
bundles



Taking positive steps

The project has helped customers feel more supported and better equipped to manage rising energy costs. By combining practical items with personalised advice, customers have been able to take positive steps to reduce their energy use while keeping their homes warm. Access to additional financial support and guidance has also helped to ease wider financial pressures, supporting longer-term stability and wellbeing.

The success of the project highlights the value of early, practical support during the most challenging months of the year. By continuing to work in partnership and focusing on individual needs, Livv remains committed to helping customers stay warm, reduce costs and feel more confident managing their household finances.

Employment, training and skills



Employment, training and skills

Our support programmes are designed to provide practical, personalised pathways that connect local people with real employment opportunities.

We offer tailored guidance to help individuals build confidence, overcome barriers, and move into and sustain meaningful work.

We're proud to collaborate with partners across the borough and the wider Liverpool City Region to design and deliver initiatives that create genuine, lasting impact for our customers.

76

customers entered work
through the Future Skills in
Construction programme



295

people gained
employment
through our support



255

people took part in
training provided
through Livv

9

apprenticeships created
by Livv and partners

Beginning a career in construction – Stephen's story

Stephen wanted to make a positive change in his life and pursue a career in construction, but he wasn't sure how to take the first step. Having struggled at school and lacking confidence in his academic ability, he faced barriers to accessing training and employment opportunities.

Gaining skills and support

Through Livv's Future Skills in Construction programme, Stephen completed a CSCS course and achieved a Level 1 Health and Safety in Construction qualification, along with Asbestos Awareness and Manual Handling certificates. He also gained his Green CSCS card, giving him the qualifications needed to start working on site.

Alongside the training, Stephen received one-to-one support from a Back to Work Mentor. This tailored support helped him build confidence, improve his employability skills and feel more prepared for new opportunities. Through Livv's employer partnerships, Stephen was connected to a job opportunity and received ongoing support during the transition into work, including the PPE he needed to get started.

Creating lasting change

The support Stephen received has had a positive impact on his confidence, self-worth and future aspirations. As a site labourer, he has developed new practical skills, gained experience across a range of sectors and secured further employment opportunities. He is now able to support himself and his family and feels like a valued member of his community.



Reflecting on the support he received, Stephen said, "I cannot thank Livv and L14 enough for the help and support they've given me. They've helped me turn my life around."

Stephen's journey shows how personalised support, skills development and access to employment opportunities can help people overcome barriers, build confidence and create a more positive future for themselves and their families.

Give Get Go

The Give Get Go Project provides support for customers who are long-term unemployed and may lack up-to-date skills, experience and confidence.

The project is delivered over ten weeks, combining training, mentoring, volunteering opportunities and wellbeing activities to help our customers to take positive steps towards employment.

Taking the first step

Colin and Angela were both experiencing anxiety and low confidence. Both were already getting support through the Evolving Mindset programme at Livv. They were keen to continue to develop routines and connect with others, so they began to attend Give Get Go and Chatty Café sessions. It was at these sessions that Colin and Angela self-referred to Transforming Lives Company (TLC) for one-to-one support, where they were encouraged to explore their strengths, weaknesses and future goals.

Small steps, lasting impact

Since engaging in Give Get Go, Colin and Angela are becoming more confident every day. They have made new connections from the Chatty Café and have learned more about healthy life choices from the Give Get Go sessions. Public transport used to be a barrier for Colin and Angela, but since attending the sessions they have started to take the bus more often, demonstrating growing independence and confidence.

Colin now volunteers at guitar lessons, and both are now spending more time improving their home and garden to create a positive space to live in.

Positive plans ahead

Colin and Angela reflected on the difference the project and sessions have made: “The sessions have given us a positive focus and are something we look forward to”. With continued support, they are looking to start more new activities that can help strengthen social connections and build confidence.

Colin and Angelas stories demonstrate how building trust through personalised support can help customers overcome social isolation, improve wellbeing and create positive routines.

One-to-one employment support

Our employment support services provide customers with advice tailored to their needs. We provide guidance to help build confidence and overcome barriers to work. Whether someone is looking for their first new job, or aiming to secure a better opportunity, we're here to help our customers succeed.

Matthew's journey into sustainable employment

Matthew had heard positive stories about Livv customers getting employment support through a family member who is a Livv colleague. Matthew was recently unemployed but had received help from us before in securing a job, so he knew we could help him again.

When he contacted us, Matthew was able to continue to build on the existing relationship he had with the employment support team and quickly become confident to move forward into employment again.

Providing tailored support

We helped Matthew refresh his CV by identifying his key skills and focusing on these throughout. We also provided job search support by finding roles that matched Matthew's skills, interest and experience, giving him a clearer direction and more ideas on what roles he could look for.

A role came up at Livv that the employment support team thought might be suited to Matthew. The role was a CCTV operative in the security team, and Matthew was put in touch with the hiring manager to find out more.

Matthew was successful in his application and accepted the role.

Long term employment and lasting impact

Matthew has now been in the role for over 1 year. This reflects how timely and personalised support has made a lasting impact for Matthew. Matthew's journey highlights the importance of collaboration amongst teams to get the best outcomes for our customers.

Health and wellbeing



Health and wellbeing

We take a holistic approach to tackling health inequalities, recognising that people's needs are often interconnected.

This might involve helping individuals remain independent in their homes, providing one-to-one support and guidance, or delivering community projects that empower people to make positive, lasting changes in their lives.

Through this work, we help lay the foundations for good health and wellbeing. Our teams are often the first point of contact, identifying health needs early and enabling access to the right support, promoting independence, building resilience, and improving overall quality of life.



788

people accessed our health and wellbeing projects

555

customers supported to improve their health and wellbeing



856

customers supported to stay in their homes for longer

Cooking with Livv

For the last five years, **Cooking with Livv** has supported customers across Knowsley to improve their mental health and wellbeing through practical cooking courses.

Learning new skills and building confidence

The project responds to significant challenges around food insecurity, health inequalities and social isolation in Knowsley, one of the most deprived areas in England. Limited access to affordable, fresh and nutritious food can negatively impact physical and mental wellbeing, while many customers also experience loneliness and isolation.

To address these issues, the project delivers a range of tailored courses, including Cooking for the Family, Diabetic Weight Management, Fakeaways on a Budget, Slow Cookers and Air Fryers. The sessions help customers learn healthier, budget-friendly and energy-efficient ways to cook while providing opportunities to socialise, build confidence and develop new skills.

Alongside practical support, customers are encouraged to discuss their mental health in a safe and supportive environment. The project also promotes healthier eating habits and helps participants make long-term savings through low-cost cooking methods such as slow cookers and air fryers.



Making a difference to daily life

In 2025/26, Cooking with Livv saw:

6

courses
delivered

76

customers
undertaking courses

96%

of customers had a better
understanding of healthier eating
and making better decisions when
cooking meals

97%

of customers reported
improved confidence

89%

of customers felt better
connected and less socially
isolated



Through Cooking with Livv, customers are improving their health and wellbeing, building social connections and gaining practical skills to make healthier meals on a budget.

Helping customers stay happy, healthy and independent

Our Falls Prevention Programme is designed to support customers who have experienced a fall or are at risk of falling. Through a series of weekly sessions, participants took part in strength and balance exercises, confidence-building activities, and received practical advice on preventing falls at home.



The impact has been clear across the 12 participants, seeing:

96%

overall improvement across all health and wellbeing outcomes

100%

improvement in independence, helping customers manage daily life with less reliance on others

100%

improvement in Activities of Daily Living, such as washing, dressing, cooking and household tasks

89%

felt better connected and less socially isolated

87%

improvement in pain management, reducing the impact of pain on everyday life

100%

improvement in physical activity levels, strength and balance

These results show how targeted support can help people remain safe, active and independent in their own homes for longer, while improving both physical and mental wellbeing.

Creating safer, stronger communities together



Creating safer, stronger communities together

We believe everyone deserves to feel safe and supported in their home. That's why we're committed to more than just providing housing; we're helping to build strong, resilient communities where people can thrive.

As a social housing provider, we play an important role in creating safer neighbourhoods. We work closely with local partners including the police, community groups and support services to address issues, prevent antisocial behaviour, and ensure our customers feel secure and respected.



144

people supported
with domestic
abuse issues

395

people
supported with
ASB concerns

52

walkabouts were held
in our communities

Together, we're not
just responding to
challenges, we're
creating places where
people feel a sense of
belonging and can truly
flourish.

Tackling anti-social behaviour together

Everyone deserves to feel safe in their home and community. That's why we work closely with customers, local partners and specialist agencies to tackle anti-social behaviour (ASB) and hate crime wherever it occurs.

Following reports of ongoing ASB and hate crime in one of our apartment blocks, we acted quickly with partners including Merseyside Police, speaking to every customer in the building to understand what was happening and to support those affected.

We gathered information from customers and identified a small number of people whose behaviour, which included criminal damage to people's properties, cars and local community spaces, was having a significant impact on the people that lived there and the local community.

Once the issues had been identified, we acted fast and put a range of measures in to protect customers and tackle the ASB, which included:

- Installing additional security measures on people's homes and in the communal areas of the apartment building
- Identifying those who had breached their tenancy agreements and taking action
- Working with police, those responsible visited the local police station to sign Acceptable Behaviour Contracts to understand the consequences of continuing to cause ASB and hate crime
- Issuing written warnings against tenancies and explaining the consequences of any further ASB clearly.



Making a difference

By working closely with customers and partners, we were able to reduce the impact of ASB and improve feelings of safety within the community.

This case highlights the importance of partnership working and acting on customer concerns. By listening, responding and taking action when needed, we're helping to create safer, more inclusive communities where people can feel secure in their homes and communities.

Tackling social isolation and loneliness



Tackling isolation and getting connected

Loneliness and isolation can affect anyone, and building meaningful connections is not always easy. That's why we provide personalised support and activities to help customers form relationships that truly matter.

Our digital support programmes offer practical, hands-on help with devices, data and digital skills, building confidence, independence and connection in an increasingly online world.



2,847

customers supported to become more socially included and access wider opportunities

1,981

people took part in projects to reduce social isolation



826

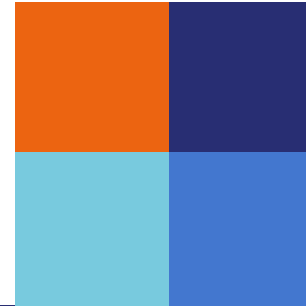
people were supported to be digitally connected

40

people took part in customer-led activities at our community halls



Livv in Your Community



Building connections and reducing isolation through community-led support

Social isolation continues to affect many people across Knowsley, with local insight showing that levels of wellbeing are lower and access to social opportunities is more limited for some groups. Many adults receiving support report not having as much social contact as they would like, and demand for community-based support remains high.

Feedback from residents also highlights how important community groups are in bringing people together, reducing loneliness and helping people feel part of something. Creating more opportunities for people to connect, build confidence and take part in local activities is an important part of supporting long-term health and wellbeing.

Supporting community-led solutions

In response, Livv launched Livv in Your Community as part of its winter support programme, delivered between October 2025 and March 2026.

The scheme provided funding to local voluntary, community, faith and social enterprise organisations to deliver activities that reduce social isolation and strengthen community connections. Grants of up to £6,000 were awarded to support both new and existing projects, helping organisations to expand their reach and offer regular, inclusive activities for Livv customers and the wider community. Alongside activity delivery, funding also helped to remove practical barriers to participation. This included support with costs such as travel and food, ensuring customers could attend without financial pressure.

Working in partnership across Knowsley

A total of **£71,750** was awarded to 14 local organisations, each playing an important role in supporting their communities. These included:

- An Hour for Others
- Centre 63
- Evolving Mindset
- Expanding Horizons
- Explore Partnership
- Friends of Eaton Street Park
- Kirkby Veterans Group
- Knowsley Vale Amateur Boxing Club
- Laugh for Life Comedy
- Merseyside Housing and Debt Advice
- Plus One Community Learning
- Quirky Academy
- Torrington Drive Community Association
- Wild Warrior Wellness

Each organisation delivered activities tailored to the needs of their community, creating welcoming spaces where people could connect, take part and feel supported.

The impact so far

Through the programme, **1,224** customers were supported to reduce social isolation or strengthen their connection to their community.

The wider impact reflects the holistic nature of the support provided. Alongside building connections, customers were also supported to improve other aspects of their wellbeing:

714

customers received support with financial wellbeing

377

customers were supported with their mental health

308

customers developed their digital skills

145

customers were supported with their physical health

171

young people were supported to improve their aspirations



This shows how community-based activity can make a meaningful difference across many areas of people's lives, helping to build confidence, resilience and a sense of belonging.



Looking ahead

The success of the Livv in Your Community programme highlights the value of working closely with local organisations to deliver support where it is most needed. By investing in community-led activity and removing barriers to participation, the programme has helped more people feel connected, supported and able to take part in their community.

Livv remains committed to continuing this approach, supporting strong, inclusive communities where people feel they belong and can thrive.

Login LCR Digital Inclusion Initiative

Our Login LCR (Liverpool City Region) programme helps people overcome digital barriers, build confidence and access support that improves everyday life. By offering flexible, person-centred digital inclusion support, we help people feel less isolated and more connected.

Overcoming digital barriers to open new doors

Living alone and facing multiple challenges, Peter had been receiving ongoing support from one of our Housing Advisors. Limited literacy and digital skills, alongside personal barriers, meant accessing online services and support felt out of reach.

Through the Login LCR programme, colleagues worked closely with the Housing Advisor to identify an approach that balanced encouragement with practical support. While one-to-one delivery was considered, a small group session was chosen to gently support engagement and build confidence beyond familiar settings.

Additional colleagues were present during the session to provide discreet, one to one support when needed. This ensured Peter could fully participate in the group session without feeling singled out, helping him to feel more comfortable and respected throughout.

Peter completed the full digital inclusion session alongside a financial inclusion module, gaining access to a tablet to use home. The primary goal was simple but meaningful: to provide a positive distraction during periods of isolation, where support was most needed.

Since the session, the tablet has become an important tool. It has helped Peter feel less alone and given him access to online peer-support groups, which he attends via video call. While he's not yet comfortable speaking or appearing on screen, listening to others' experiences has helped him recognise he's not alone in facing challenges.

The early impact of this digital support has been extremely positive. Colleagues have seen new levels of engagement, openness and reflection since the session, alongside a growing willingness to access support in new ways.

Next steps

Peter will continue to engage with his Housing Advisor and the wider support network in place, alongside independently accessing online support through his tablet.

Laugh for Life Comedy

Building confidence and improving wellbeing through creativity and laughter



Creating safe spaces to support mental wellbeing

Laugh for Life Comedy worked in partnership with Livv to deliver stand-up comedy learning sessions for residents across Knowsley. The project was designed to support people experiencing low mood, poor mental health or social isolation, offering a positive and creative way to build confidence and connect with others.

Led by founder Henry Churney, the sessions created a welcoming and relaxed environment, encouraging participants to explore humour in their own experiences. As Henry shared, “We all have a funny story,” helping to remove pressure and make the sessions feel accessible to everyone.

Learning new skills and building confidence

The programme included two courses delivered across Knowsley, each made up of five weekly sessions. Participants were supported to develop stand-up comedy skills, including writing, listening, sharing and performing.

Each session provided a space for people to express themselves, try something new and build confidence at their own pace. For those who felt ready, there was also an opportunity to perform at the Hot Water Comedy Club, offering a real sense of achievement.

Creating connection and a sense of purpose

People who took part shared how much they valued the sessions, not only for learning new skills but also for the sense of connection and routine they provided. Having something to focus on each week helped participants feel motivated and look forward to spending time with others in a supportive setting. Participants spoke about enjoying the opportunity to meet new people, build confidence and step outside of their comfort zones.

The impact so far

The sessions have had a positive impact on mental wellbeing, helping participants feel more confident, more resilient and better able to cope with challenges.

Feedback highlights the difference the programme has made:

“I’m experiencing a difficult situation at home and going to the sessions each week has been a great relief. It helped me appreciate how far I’ve come since living in addiction. Being able to laugh at your pain gives you such resilience.”

“It was exactly what we needed to get started.”

“It helped me overcome stage fright – allowing me to pursue a lifelong dream.”

When asked about the impact on their wellbeing, participants shared:

“It has improved my confidence and made me realise I’m capable of more than I thought I could ever do.”

“I got to laugh and that helped.”

These experiences show how creativity and humour can play an important role in supporting mental health and building resilience.

Supporting lasting outcomes

For some participants, the impact has gone beyond the sessions themselves. Two individuals have continued their comedy journey and are now preparing to perform at Buxton Fringe, with plans to debut at the Edinburgh Fringe Festival.

This reflects the confidence and ambition built through the programme, and how creating opportunities like this can open new doors.

Looking ahead

Laugh for Life Comedy shows how creative, community-based activity can make a meaningful difference to people’s lives. By providing a safe and supportive space, the sessions have helped individuals feel more connected, confident and able to express themselves.

The success of the programme highlights the value of using creativity and shared experiences to support wellbeing, reduce isolation and help people realise their potential.

Young people



Young people

Children and young people in our communities have huge potential, ambition and creativity. Sometimes, they just need the right support to help them realise it.

That's where we come in. Our youth programmes are designed to inspire and empower young people, helping them build confidence, strengthen their mental wellbeing, and take positive steps towards their future.

Whether it's through access to training and employment opportunities, support with managing mental health, or creating connections with local employers and industries, we're here to help young people turn their aspirations into real achievements.



2,716

young people
supported to
increase aspiration
and achieve their
full potential

1,508

young people
improved their skills
through positive or
diversionary activity

21

young people undertook work experience at Livv

Preparing students for success

We're proud to have worked with **7** schools this year, including all six secondary schools in Knowsley, delivering a range of initiatives.

Most recently, we supported Year 11 students as they took their first steps towards the world of work. Through a series of one-to-one mock interviews, our Community Investment and People teams worked with more than **1,317 young people**, helping them build the confidence, skills and mindset needed to succeed in future interviews.

The sessions gave students a realistic insight into interview experiences, helping to build their confidence while providing meaningful, personalised feedback. Many arrived feeling nervous and unsure, but left feeling more confident, motivated and better prepared for what comes next.

By sharing our time, knowledge and experience, we're helping young people in our communities build brighter futures. We're proud to continue supporting and empowering the next generation as they prepare for the opportunities ahead.



Knowsley Young Minds

We're proud to continue our partnership with Evolving Mindset to deliver the Knowsley Young Minds project, which supports children, young people and their families with vital mental health education and one-to-one support.

This project goes beyond raising awareness. Through its dedicated training academy, young people gain recognised mental health qualifications, building the knowledge and confidence to make a real difference.

By taking part, they are not only strengthening their own wellbeing but also helping to change the conversation around mental health in their schools, communities and peer groups. Many use their new skills to move into employment or continue into further training.

Following their involvement in the Knowsley
Young Minds programme

311

young people are better able to manage their
mental health

An amazing

82

young people undertook mental health
qualifications



Livv investment



Livv Investment

Livv Investment provides financial support and business growth packages to social enterprises across Knowsley and the Liverpool City Region that are making a positive difference in our communities.

3 organisations were supported with total loans of

£226,000

and grants of

£32,610

1,767

people were supported to improve their physical and mental wellbeing

The Livv and Flourish Fund

In 2024, we launched the Livv and Flourish Fund, with **£4.25 million** available over three years through blended finance to support social enterprises and charities across the Liverpool City Region.



We have and will continue to invest in organisations delivering impactful work across the region. We provide support throughout the application process, giving social enterprises the opportunity to apply for up to £150,000 to bring their vision to life. By working together, we are helping to create real change in our customers lives'.

4,096

people were supported to be more socially included and digitally connected

1,101

people were supported to access employment, skills and training

The Reach Fund is a grant programme that acts as a stepping stone to apply for social investment. Up to £15,000 grant funding is available to help social enterprises become investment-ready.



Our team can help you to identify areas to strengthen your organisation, making it more attractive to social investors. We will work with you to create an investment readiness plan and apply for funding through the Reach Fund.

4 organisations supported through

£47,926

total Reach Fund grants

Changing lives through reading together

The Reader based in Calderstones Park Liverpool, is the UK's largest shared reading charity. Hosting over 100 groups across the Liverpool City Region, the charity's focus is reading together as a tool to reduce loneliness and improve wellbeing. The Reader were successful in securing a £159,000 social investment to improve their physical spaces, expand their services and bring new activities to help connect communities across Liverpool.

Thanks to the Livv and Flourish fund, The Reader will be opening Liverpool's biggest open-air cinema, improving their Wi-Fi connectivity and refreshing event spaces like their Storybarn for Children's shared reading experiences.



The power of social investment

The Livv and Flourish fund allows organisations like The Reader to achieve a social purpose, like changing lives through the experience of shared reading. This repayable finance focuses on both the financial return and the social impact of the investment. The social impact in this case is creating more opportunities for Livv customers to access cultural experiences, volunteering opportunities new connections in their community.

At the same time, the fund gives The Reader more financial resilience to carry on expanding their services in new ways and to reach more people. By investing in their mission, Livv is making sure our communities can experience culture through literature and film for years to come.

To be continued

The Livv and Flourish fund is open until 2027, and we're always looking for ways to support local social enterprises that need our help to grow their impact. Our partnership with The Reader is just one example of how we're not just building homes, we're building flourishing communities too.

We're here for you

Get the support you need, when you need it.
Our dedicated teams are here to help.

Call us on **0151 290 7000** or visit our website at
[livvhousinggroup.com](https://www.livvhousinggroup.com)