

Autumn/Winter 2025

Livv
housing group

Livviving



Give Get Go

See how you could transform your life with the Give Get Go programme

Page 4

Our annual report is now live: find out how we've been making an impact in your communities

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You could be financially better off with our new Better off Calculator

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Cooking with Livv is back: check out our new classes

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Get in touch!

Call us on **0151 290 7000** Monday to Friday 8am – 8pm and Saturdays 9:30am – 1pm. Mondays are the busiest day of the week for us. At busier times, we'll offer to call you back. We'd encourage you to use this service as you'll keep your place in the queue without having to wait on the phone.

The quietest times to call our Contact Centre is during the evening between 6pm and 8pm.

Did you know

We have new contact forms on our website where you can beat the queue. You can:

- ▶ make a payment
- ▶ report a repair
- ▶ make a rent enquiry
- ▶ raise a complaint *extend and lots more.*

Head over to **www.livvhousinggroup.com** and click the 'Contact us' button at the top. Our Live Chat service is also open on our website Monday – Friday 8am – 4pm.

From our customer handbook to our lettings policy, or publications in an alternative format please contact us on **0151 290 7000**, or email **contactcentre@livvhousinggroup.com**



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Letter from Our CEO

I'm delighted to welcome you to this latest edition of Living Magazine – created with you, for you.

At Livv Housing Group, we believe that housing is about more than bricks and mortar. It's about dignity, opportunity, and community. That's why we're committed to working hand in hand with you – not just to deliver services, but to shape them. Whether we're developing new policies, launching initiatives, or improving how we communicate, co-creation with our customers is at the heart of how we move forward. We know we don't always get everything right, but we're committed to keep learning and improving – and working with you to make sure we're doing the best we can to meet your needs.

As Livv's new CEO, I'm proud to lead an organisation that puts community at the heart of everything we do. A little about me: I joined Livv with a deep belief in the power of housing to transform lives. Over the last 13 years, I've worked across different parts of the organisation, learning from every role and every challenge. That journey has shaped my leadership – rooted in values, driven by purpose, and always looking forward.

This issue is packed with updates, stories, and resources designed to support and inspire:

- We're proud to launch our Annual Report and Social Accounts, showcasing the impact we've made together over the past year.

- You'll find an introduction to Livvi, our new personal tenancy guide – she's here to make it easier to manage your home, access support, and understand your rights.
- We spotlight Livv out in the community, where our teams are working alongside customers to create safer, stronger neighbourhoods.
- We're excited to share more about Cooking with Livv, our fantastic initiative bringing people together through food, skills, and shared experiences.

As CEO, I'm proud to lead an organisation that's always trying to do more – from tackling the cost-of-living crisis to investing in energy efficiency and employment opportunities.

Thank you for being part of our story. Your voice matters, and your insight helps us be better and grow stronger. I hope you enjoy this issue and see yourself reflected in the work we're doing.

Sharon Marsh
Chief Executive Officer,
Livv Housing Group



Transform your life with GiveGetGo >

We spoke to Mo Keegan, Community Engagement Co-ordinator at TLC, to find out what makes the programme so special – and how you can get involved.

Hi Mo! What is Give Get Go?

Give Get Go is a wellbeing programme designed to help people reconnect – with themselves and others. Participants can choose between group sessions or one-to-one mentoring, depending on what suits you best.

Group sessions run for six weeks, with two-hour meetups every Wednesday morning. We take the programme around the borough and will run sessions in Kirkby, Huyton and Halewood. They're led by our friendly team of coaches who create a relaxed, supportive environment where you can explore new ideas.

What can people expect from the group sessions?

Each week explores a different theme, such as food and mood, resilience, happiness, mindset and future goals. We reflect on how these things affect our wellbeing and share ideas for making positive changes. We also organise day trips to places like the Museum of Liverpool, Knowsley Safari and the Philharmonic Hall. It's all about getting out, seeing new things, and feeling part of something again.



Hi I'm Karen

What if someone isn't comfortable in a group setting?

No problem at all. We offer one-to-one support with Karen, our dedicated wellbeing mentor who's worked in mental health organisations across Knowsley. Sessions are flexible and tailored to each person's needs – whether you'd like regular support or just a few check-ins. We often meet clients in coffee shops to keep things relaxed and informal. And if you're not feeling up to going out, we can chat over the phone.



In partnership with Transform Lives Company (TLC), our Give Get Go programme is one of our fantastic initiatives that has helped hundreds of customers improve their wellbeing. Whether you're feeling isolated, lacking confidence, or simply want to feel better in your day-to-day life, Give Get Go has already offered loads of our customers a safe and welcoming space to grow.

Can you share some success stories from the programme?

Absolutely. Ray has completed the programme twice, and I think he will agree with me that it has changed his life. When I first met him, he was in a very dark place. Watching him grow week by week and slowly take back control of his life has been inspiring. He's even become one of our ambassadors – his journey has come full circle.

Emily, who's 21 and lives with a health condition, came to us as she was low in confidence. She didn't speak during the first two weeks of her sessions but by the end, she was engaging confidently and made new friends. That's the kind of transformation we love to see.

Then there's Sian, who came to us for one-to-one mentoring as she was struggling with her mental health but also wanted to develop her business idea. She just needed a bit of direction and support, and we helped her do that. She's now running her own wellbeing sessions and is training as a mental health practitioner – an area that she's so passionate about.

Everyone's journey is different, and we tailor our support to suit each individual.

Who is Give Get Go for?

Everyone. We support single mums, young people, older adults, men. Some people come to us with stress, anxiety or low self-esteem. Others are looking to rediscover purpose after redundancy or major life changes. There's no pressure to speak either – just being there can make a real difference.

What makes Give Get Go different?

We're not psychologists, we're coaches. We listen, support and help people take their next step, whatever that looks like for them. It might be that someone wants to build their confidence to be able to get the bus on their own or others might want to go into work.

In a world where mental health services are stretched and people are missing real, human connection, we offer time, space and a listening ear. And we don't stop when the sessions end either, participants know we're here whenever they need us. It's the relationships we build that make this programme a success.



When's the next programme?

We're starting a new cohort at Centre 63 in Kirkby in November, where we'll run the six-week programme. There's no fixed timetable for the programme; we respond to demand. If people need support in a particular area, we'll put on extra sessions. It's also good to know that travel expenses are covered and refreshments are provided at every session.

How can people learn more?

Please get in touch with us to see where your journey might begin. You can drop us an email at admin@transform-lives.org or give Karen a call on **07495321448**. We'll be holding open days in the future so please do keep an eye out on Livv's Facebook page too – we'd love to see you!

Annual report

2024-2025

Livv
housing group



LET'S REWIND

Your 2024-25 Annual Report is here

We're proud to share our latest Annual Report – a look back at the past year and everything we've achieved together with you, our customers.

This isn't just a report. It's a celebration of the progress we've made, the communities we've supported, and the lives we've helped shape - all thanks to your trust and feedback.

With around 13,000 homes across Knowsley and the wider Liverpool City Region, we've continued to go beyond bricks and mortar. Together, we've built places people are proud to call home and created opportunities for individuals and families to thrive.

What's inside

Let's take a look at some of the highlights:

Here's a quick look at what you'll find in this year's Annual Report:

Meet Livvi

Say hello to Livvi, our Customer Champion, whose mission is simple: helping you Livv well.



Our year in review

A snapshot of the milestones we've reached and the impact we've made in your communities.

What you've told us

Insights from your feedback - helping us shape better services for you.



More than housing

Discover how our work goes beyond homes to support your wellbeing.

Repairs and maintenance

See how we've kept your homes safe, warm and well-maintained.



Building new communities

Progress on new developments and creating places people love to live.

Looking ahead

What's next for Livv and how we'll continue to grow with you in mind.

Meeting expectations

How we're delivering quality services and meeting the Regulator's standards.

**FIND
THE FULL
REPORT
ON OUR
WEBSITE**



£61,740,973

Total social value generated

For every **£1**
spent we generated
£1.65
in social value



Over
£400,000
invested in supporting
customers

£19million
spent on repairing and
maintaining existing
homes

40,683
compliance
and safety
visits



14,173
gas safety
checks
completed



2600
electrical
installation
safety checks
completed



308
new
homes
built



**£33.5
million**
invested in building
new homes



May we introduce Livvi

Meet Livvi – and her furry friend Ralph – here to help you get the answers and support you need, without fuss, so you can Livv well in your home and community.

Hi Livvi, and welcome to Livv. We're excited to have you join the team! So, tell me about your new role.

Thanks! It feels like a really exciting time to be joining Livv and I'm looking forward to getting stuck in.

As Livv's Customer Champion, my job is simple. Helping our customers deal with life's challenges and connecting them to the support they need to thrive. We all know that things can be a little tough sometimes, so I'm here to help our customers with whatever it is they're going through.

Why did you apply to be Livv's Customer Champion?

I'm born and bred in Knowsley and someone who loves and cares deeply about their local community. I'm always working to make things better for people, so when I saw the opportunity to do that as a job, I jumped at the chance!

Most of the time, people just need a little help, and as a Customer Champion, I can be that helping hand. It's fantastic to be part of people's journey and give them the support, tools and information they need to fix whatever's going on in their life.

What about your new role excites you most?

Working with customers to understand how I can make their experience of Livv the best it possibly can be.

As a housing association, we do so much brilliant stuff to help our customers and communities, but sometimes that can be a bit overwhelming, and people don't know where to turn for help. So, I'm looking forward to guiding our customers to the answers and support they need, with no stress.

I'm here to help customers with anything from reporting repairs and managing their rent accounts to connecting them to specialist support and improving their health and wellbeing – and everything in between!

So, what can our customers expect from you?

They can expect to see a lot more of me, that's for sure! In the coming weeks and months, customers will see me pop up all over the place and will spot me on our Facebook and Instagram pages, website and even in our brand new Customer Handbook and Annual Report. As you'll see, I've hit the ground running since joining Livv!

Customers can also expect me to champion their views and share information and advice that's important to them. I'm their Customer Champion and to do that job well, I need to hear from the people who matter most – our customers. So, I'm throwing open the digital doors and encouraging our customers to tell me what they want and need by emailing Livvi@livvhousinggroup.com.



Get to know



Livvi

Are you a real person?

Not quite – but I've got real heart! I'm your friendly digital guide to all things Livv. Think of me as your super-organised mate who always knows who to speak to, what form you need, and how to make things easier. I'm always on hand to help get stuff sorted. Drop me a message and see for yourself!

As someone who's always lived in Knowsley, where are your favourite places to visit?

I'm so proud to be from Knowsley, but there are too many fab places to choose from! Okay, off the top of my head, I love visiting the Safari Park! The Shakespeare North Playhouse is a fantastic too – I love catching a show there and have seen many amazing performances since it opened.

What's your favourite thing to do on your day off?

Oh, that's easy! Take Ralph for a walk around one of our favourite parks. We love Court Hey Park and Stadt Moers Park – you'll often see us there having a walk with a coffee.

Introduce us to Ralph!

I've had Ralph for three years now – since he was a puppy – and he does everything with me, even yoga!



You can find out more about Livvi by visiting livvhousinggroup.com/livvi/ or scanning the QR code now!



THE BETTER OFF CALCULATOR

Boost your finances in five minutes and check whether you're claiming all the benefits and financial support you're entitled to now!

Did you know that over £2 million in benefits and financial support goes unclaimed in the UK? That's a lot of support that people – including those who live in our homes and communities – are missing out on!

So, with that in mind, meet the Better Off Calculator, the free financial tool which will tell you in five minutes or less whether your household income could be due a boost.

Helping streamline the benefits system, the Better Off Calculator will tell you quickly if you're eligible for any financial support and will highlight different benefits you could be claiming.



What is the Better Off Calculator?

The Better Off Calculator is just that! A calculator that will tell you if you're claiming all the benefits and support you're eligible for.

From Universal Credit to Jobseeker's Allowance, Housing Benefit to Council Tax Discount and Carer's Allowance to Free School Meals, the Better Off Calculator reviews all support available and tells you what you can claim.

It quickly reviews your information and works out if you're claiming everything you should. Always up to date, the Better Off Calculator accurately monitors your eligibility for financial support and gives you the knowledge and power to boost the amount of money coming into your household.

You can even use the Better Off Calculator to work out how any changes in your personal circumstances will impact your benefits, access budgeting advice and find out how you could reduce your household bills.

As you can see, it's a pretty impressive tool and one that can help you be better off financially.



Every bit of information you put into the Better Off Calculator is completely confidential and can even be anonymous if you wish. So, you can be confident that your personal data is always safe and secure with us.

WORK OUT HOW YOU COULD BE BETTER OFF NOW!

All you need to boost your income is five minutes and a little bit of information about you and the people you live with. So grab a cuppa and visit.

Visit livvhousinggroup.com/better-off-calculator or scan the QR code below, and see if you could be better off in just a few clicks!



COOKING WITH LIVV

A FRESH WAY TO LEARN,
COOK & CONNECT



Cooking with Livv is back – and BIGGER than ever!

We've teamed up with FedUp Community CIC and Alba Restaurant to offer a range of interactive cooking courses designed to help you build confidence in the kitchen, save money, and enjoy healthy, tasty meals at home.

Whether you're cooking for yourself, your family, or managing a health condition, there's a course for you. And the best part? Travel is arranged and paid for by Livv, and lunch is provided at every session!

WHAT'S ON OFFER

Here's a quick look at the different courses available:



Slow Cookers

Learn how to use a slow cooker, cook with cheaper cuts of meat, and prep healthy meals.

Start Dates: 04 June 2026

Duration: 1 day/week for 4 weeks

For: All Livv customers



Air Fryers

Discover how to cook healthy meals using an air fryer and budget-friendly ingredients.

Start Dates: 26 Mar 2026

Duration: 1 day/week for 2 weeks

For: All Livv customers



Cooking for the family

Make child-friendly meals using slow cookers and air fryers. Learn how to involve the whole family and cook meals for under £2 per person.

Start Dates: 20 Nov 2025

Duration: 1 day/week for 2 weeks

For: Young families & single parents



Diabetic weight management

Hands-on cooking and nutrition education for diabetic customers. Learn portion control, carb counting, and balanced meal planning.

Start Dates: 29 Jan 2026

Duration: 1 day/week for 2 weeks

For: Diabetic customers and those with dietary health needs



Fakeaways

Make takeaway-style meals at home using an air fryer. Great for building confidence and saving money.

Start Dates: 23 Apr 2026

Duration: 1 day/week for 4 weeks

For: Care leavers & young people living alone

What you'll receive:



- ▶ Cooking equipment (slow cooker or air fryer)
- ▶ Store cupboard and fresh food packs
- ▶ Recipe booklets and meal planning tools
- ▶ Fuel vouchers to support cooking at home
- ▶ Links to local support organisations

Try a taster session first!

Before each course begins, we host a taster session where you can:

- ▶ Meet the team
- ▶ Watch live cooking demos
- ▶ Sample some food
- ▶ Ask questions and sign up



READY TO GET STARTED?

To register your interest or book a taster session:

Email: enquiries2@livvhousinggroup.com

Call: 0151 290 7911

Or speak to your local housing advisor

Safety starts at home:

Simple steps to prevent fires and electrical hazards



At Livv, keeping you safe is what matters most to us. Fires can happen quickly, but with a few easy checks, you can help protect your home and loved ones.



Smoke alarms

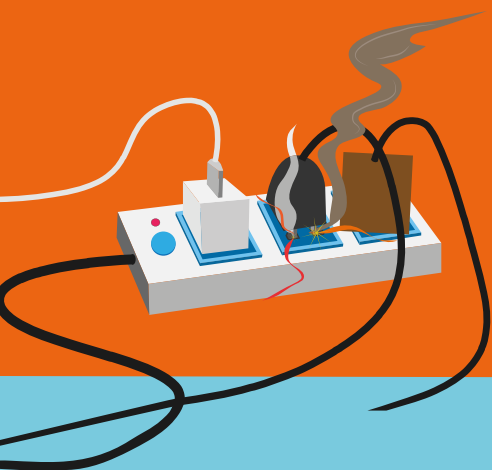
Your first line of defence

- Give your smoke alarm a quick test - just press the button and listen for the beep.
- Make sure it's loud enough to hear throughout your home.
- If the battery's running low, swap it out. That little beep is your reminder, don't ignore it!



In the kitchen

- Keep things like tea towels, curtains, and cleaning products away from cookers and hot plates.
- Try not to cook when you're feeling sleepy, especially if you're home alone.



Around the house

- Avoid overloading plug sockets.
- Always put out cigarettes and candles properly.



Outside the house

- Fully put out BBQs, bonfires, and fireworks.
- Pop litter in the bins - keeping outdoor areas tidy helps reduce fire risks.

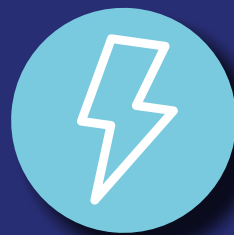


Little actions make a big difference. Let's keep our homes safe together.

Let's talk electrical safety

Stay safe, stay informed

Electricity powers our homes, but when things go wrong, the risks can be serious. We want to make sure you know how to spot the signs and stay safe.



What is electricity fraud?

Electricity fraud happens when someone illegally alters their electrical setup to reduce their energy bills. It might sound harmless, but it's far from it.

These changes are made outside of safety regulations, which means:

- A much higher risk of electrocution
- Increased chances of fires in homes, garages, and even warehouses
- Danger to engineers and neighbours who may not know the system's been tampered with

Sadly, there have been real cases where this kind of tampering has led to serious injuries and even loss of life.



Fires through meter tampering

Tampering with meters or wiring can cause overheating, sparks, and electrical fires. These fires are often harder to detect until it's too late.

If you ever notice:

- Exposed wires
- Burn marks near sockets or meters
- Suspicious changes to your meter setup

Please let us know straight away. We're here to help, not judge - and your report could prevent a serious accident.



What we're doing

We carry out regular inspections and work with trusted engineers to make sure all electrical systems are safe and compliant. If we spot anything unusual, we'll always follow up to keep you and your neighbours protected.

Your safety is our priority. If something doesn't look right, let us know - we're here for you.

Catching up with Customers

This summer, we've been out in our communities and neighbourhoods like never before and bringing support, advice and our services directly to our customers living in Quarry Green, Woolton Views, Ashton Park and The Fairways.

A few of our skilled colleagues were there answering questions, raising repairs and making connections with customers about the support they need.

SARAH SMITH, LIVV'S DIRECTOR OF COMMUNITIES

"We know how important it is to bring services, support and knowledge directly to our customers and were thrilled that so many people came out to talk to us and meet our teams.

Events like these are so important as they give us a real chance to get to know people on a more personal level, understand what's important to them and what they want and need from us, as their landlord. They open doors to the support our customers need, often forming the foundations people need to live well and thrive in their home and community.

These events are the first in a number we have planned over the coming months and mark an important milestone in our commitment to becoming more visible in our communities. So, keep your eyes peeled... we'll be seeing you soon!"





Did you know?

Throughout the year we'll be hosting and attending a number of events such as our Walkabout Wednesdays, Housing Advisor drop-in sessions and community activities. So, keep your eyes peeled across our socials and website to find where we'll be seeing you soon!

WHAT'S ON

in Knowsley

Discover Knowsley's creative roots this winter at Kirkby Gallery's free exhibition, **Made on Merseyside 2**. Running until 28 November, the exhibition celebrates the borough's rich cultural legacy.

With fascinating displays, rare memorabilia, and exclusive documentaries, it's a must-visit for anyone interested in local talent and storytelling. Don't miss this inspiring and completely free experience this autumn and winter.

SHAKESPEARE NORTH - WHAT'S ON

Shakespeare North have lots on throughout the winter months, including workshops, family activities, guided tours, Saturday clubs, baby classes, plus much more! Check it out by visiting their website here: <https://shakespearenorthplayhouse.co.uk/whats-on/>



MARVELLOUS MARKETS

A series of markets are taking place until December 2025 in the heart of Huyton, Prescot, and Kirkby town centres, for the run up to Christmas! The markets offer local people and visitors a fantastic opportunity to discover one-of-a-kind items and support the community.



FIND KEY MARKET DATES HERE:

- Saturday 1 November, Huyton Village
- Saturday 15 November, Prescot Town Centre
- Friday 21 November, Kirkby Town Centre
- Saturday 6 December, Huyton Village
- Saturday 13th December, Kirkby Town Centre
- Saturday 20 December, Prescot Town Centre

We're Listening

shaping services together

We've been out and about, talking with customers across our communities to help shape our new Equality, Diversity and Inclusion (EDI) Strategy. Your feedback has helped us understand what's working, what's not, and how we can do better.



Here's what you told us

- ▶ We don't always get things right for customers with different needs.
- ▶ Communication needs aren't always recognised.
- ▶ You want more clarity on how services can be tailored.
- ▶ We should be more visible at events that support diverse communities.
- ▶ Our teams need more training on different needs and cultures.
- ▶ You want us to lead by example and share how we're meeting customer needs.

Here's what we're doing

- ▶ Improving how we collect and use customer data to make services fairer.
- ▶ Making services and information more accessible.
- ▶ Sharing how you can request tailored support.
- ▶ Attending events that champion inclusion.
- ▶ Training our colleagues and contractors to better understand your needs.
- ▶ Communicating how we're putting inclusion into action.

Thank you to everyone who took part.
Your voice matters – and we're listening.

Want to get involved? Head over to www.livhousinggroup.com to find out how.

Finding a job can feel overwhelming...

That's why our Employment Support team is here for Livv customers who are unemployed or looking for a new role.

Meet Chelsea, one of our friendly Employment Advisors. She works closely with customers to understand their skills, experiences, and career goals – offering tailored support every step of the way.

"I help with everything from CVs and applications to interview prep and finding local opportunities," says Chelsea. "If someone needs help with work clothes or transport, I make sure they're fully supported."

Whether you're looking for part-time, full-time, or temporary work, Chelsea can help you explore roles in retail, admin, healthcare, customer service, trades, and more.



And the impact? It's life-changing.

"Just wanted to say a massive thank you for all the help and support you've given me in my job search. You were a real help with updating my CV and getting me through the job applications. The fact you helped with travel to interviews, sorted me out with work clothes, and even sorted me transport to work until I got my first pay was an absolute lifesaver. I really appreciate everything you've done for me. Thanks again, you've been a star."

Get in touch:



Call us on 0151 290 7000, email enquiries2@livhousinggroup.com, or visit livhousinggroup.com to leave your name and we'll call you back.



Scan the QR code for more details.



HALLOWEEN

Competition time



Can you find the missing words in our wordsearch? Put your puzzle-solving skills to the test and you could win a £25 Amazon voucher! Find the missing words and send your entry to marketing@livvhousinggroup.com by Friday 21 November. One lucky winner will be picked at random, don't miss your chance. Get searching and **GOOD LUCK!**

I T H G V V C G I O H N Z N L C P V
N R A W Z S G U M S H A U N T E D S
I I L T M P H B W I T C H J D L V W
P C L I Q O O L Y E I C P U T R A E
U K O J H O S A D T B H X M R R M E
M Q W Q G K T C X T F G Z X E Y P T
P Y E E L Y L K B A H Z D T A S I S
K F E N Y K P C U R D D K L T V R L
I L N O J N Q A B X O J I Q L O E X
N R N X Y P L T J A Q O S J I T M H
W W I M N P V L M H T U M W B U P Z
V O R S F C S I Q I K A C D U G G S

Find the words:

HALLOWEEN
BLACK CAT
PUMPKIN
HAUNTED

VAMPIRE
SPOOKY
SWEETS

GHOST
BROOM
TRICK

TREAT
WITCH
BAT



KEEPING EVERYONE SAFE: DOG SAFETY IN YOUR HOME

At Livv, we're committed to keeping our colleagues safe while delivering repairs and maintenance in your home. If you're a dog owner, we kindly ask for your support in helping us do just that.

Here's how you can help:

- ▶ Secure your dog before our team arrives. Whether that's in another room, behind a baby gate, or on a lead, it helps prevent unexpected behaviour and keeps everyone calm.
- ▶ Let us know in advance if you have a dog, especially if it's nervous or reactive. This allows us to plan visits with care.
- ▶ Avoid distractions during appointments. Even friendly dogs can become excitable or protective when new people enter their space.

Our colleagues are there to help, and a safe environment means they can focus on getting the job done quickly and efficiently. Thank you for being a responsible dog owner and helping us keep everyone safe.

If you're having issues then don't hesitate to get in touch with us on 0151 290 7000



HOME swapper

What is a mutual exchange?

A mutual exchange is a home swap between two social housing tenants. It can happen for many reasons, such as needing more (or less) space, moving for work or to be closer to family. It's a great option for social housing tenants who can't access or don't want to wait for the normal allocation process. It gives you more control and means you're able to choose a home that suits your needs better in a place you want to live.

Can I exchange?

Both you – and the other tenant – have to be social housing tenants with a secure or assured tenancy to have the right to a mutual exchange. If you have a starter tenancy you probably won't be allowed to swap. If you're not sure, please contact us to find out what type of tenancy you have and if you're allowed to swap, before you start looking. It's important to remember that you won't be able to swap with a private housing tenant – both homes need to be social housing properties.

There are also things we need to consider as your landlord before a mutual exchange is agreed. This can include things like:

- ▶ If either party have rent arrears
- ▶ If there have been complaints of anti-social behaviour

- ▶ If a home is adapted for specific needs or specific criteria (e.g. extra care)
- ▶ If the home is the right size for your family
- ▶ Affordability

Do I have to swap in my local area?

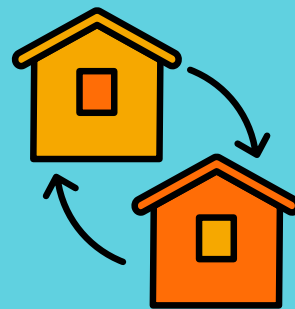
You can swap homes with ANY other council or housing association tenant that lives ANYWHERE in the UK, so your swap doesn't have to be in the area managed by the landlord you have now. ALL social housing landlords must allow mutual exchanges.

What do I need to do?

Homeswapper can help you swap your home with another council or housing association tenant. You can register with Homeswapper at:

<https://www.homeswapper.me/>

Please contact us on 0151 290 7000 if you have any questions or need support.



Out in the community

Knowsley Pride

This summer, we celebrated the return of Knowsley Pride in partnership with One Knowsley.

Our local pride events are so important to us. Not only does it give us the chance to champion our communities, customers and colleagues, but it's another way we are able to work with people from all backgrounds to shape our services to better meet their needs.

Our team of Livv volunteers were out in full force – not only to help the day run smoothly but to show our continued support for equality, representation and belonging. What a great event in our community!



WatchFest 2025

Back in July, the wonderful garden at our inspiring living scheme The Watchfactory was transformed into the 'WatchFest' – and what an incredible day it was!

Together with our partners at Community Integrated Care, the teams brought our garden to life with decorations, stalls, live singers and even an ice cream van!

WatchFest was all about bringing people together and celebrating everything that makes our community special.



Anti-social behaviour awareness week

During Anti-social Behaviour (ASB) Awareness Week (30 June – 6 July), we proudly joined forces with partners, customers and communities to spotlight our campaign, *Respect where you Livv*. Designed to empower people to report ASB and help build safer, stronger neighbourhoods, the week was packed with impactful events.

Our Community Safety Team hit the streets for Walkabout Wednesday in Huyton Village, joined by Merseyside's Police and Crime Commissioner, to hear directly from residents. We also sponsored the UK's first-ever Poetry Expo, working with All Ears Poetry to inspire students to explore the effects of ASB through creative workshops and powerful performances. It was a week full of connection, collaboration and community spirit – because together, we can make a real difference.



Knowsley Flower Show

We had an amazing time at the Knowsley Flower Show, celebrating 27 years of creativity, community, and green goodness!

Our Livv team loved chatting with visitors, supporting local makers, and soaking up the joyful atmosphere. It was more than a flower show – it was a celebration of everything that makes Knowsley special.

Huge thanks to everyone who made the day unforgettable. We're already counting down to next year!



A beautiful selection of homes available with Shared Ownership*



APARTMENTS AT THE WATCHFACTORY

Watchmaker Court's new one and two bedroom apartments combine the luxury and ease with a unique heritage, opening the door to Inspired Living* through Shared Ownership.

Shared ownership available from a 10% share – £14,500, based on a value of £145,000



LATHOM PASTURES

Lathom Pastures is a new development which offers spacious three bedroom properties located in Lathom, available with shared ownership. The houses provide modern family living and would suit first-time buyers and growing families.

Shared ownership available with a 25% share – £58,750 based on a value of £235,000



HALEWOOD OAKS

Halewood Oaks offers two and three bedroom properties located in Halewood, available with shared ownership. Halewood Oaks offers good quality homes, location and lifestyle, ideal for families and first-time buyers.

Shared ownership available with a 25% share – £53,750 based on a value of £215,000



THE FINCHES

The Finches is a stunning development of new homes in Halewood, Merseyside. This development is made up of two and three bedroom homes, with rear gardens and off road parking.

Shared ownership available with a 25% – £57,500 based on a value of £230,000

Contact us:

Viewing by appointment only – contact our friendly team today

 info@livvhomes.com

 0151 290 7891

 www.livvhomes.com

*Photography is for illustrative purposes only. Some images may show upgraded properties and not the standard specification – please speak to a sales advisor for full details. Shared ownership is available subject to status, percentage to be purchased is based on your affordability, terms and conditions apply. Your home is at risk if you do not keep up repayments on your mortgage or any other debt secured on it. Prices and information correct as of the 17/04/2024 and subject to change. Livv Homes is part of Livv Housing Group.

* Inspired Living is the Older Persons Shared Ownership government scheme for people over the age of 55.